

**Press Information Bureau  
Government of India**

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**Pan-India Emergency Number ‘112’ launched**

**Union Home Minister calls for effective implementation of Women’s Safety projects**

**Investigation Tracking System for Sexual Offences (ITSSO) and Safe City Implementation Monitoring Portal also launched**

**MHA approves Rs. 78.86 crores to strengthen DNA analysis capacities of four State Forensic Science Laboratories**

**New Delhi, February 19, 2019**

The Union Home Minister Shri Rajnath Singh and Minister for Women and Child Development, Smt. Maneka Sanjay Gandhi here today jointly launched the Women Safety initiative of Emergency Response Support System (ERSS) in 16 States/UTs and Mumbai city. People in these states and UTs can now call a single pan India number 112 for any emergency. In addition, Investigation Tracking System for Sexual Offences (ITSSO) and Safe City Implementation Monitoring Portal were also launched. Speaking on the occasion, Shri Rajnath Singh said launch of ERSS is a “milestone in women safety in the country.”

The 16 States/UTs where the ERSS has been launched today are Andhra Pradesh, Uttarakhand, Punjab, Kerala, Madhya Pradesh, Rajasthan, UP, Telangana, Tamil Nadu, Gujarat, Puducherry, Lakshadweep, Andaman, Dadra & Nagar Haveli, Daman & Diu, J&K.

**Emergency Response Support System (ERSS)**

- *Launch of ERSS in 16 States/UTs and Mumbai city*
- *ERSS service is already functioning in Himachal Pradesh and Nagaland*
- *Rs.321.69 crore funded by Centre to the States/UTs for ERSS as part of Nirbhaya scheme*

Home Minister, welcoming the joint effort of Ministries of WCD and MHA in preparing and launching these women safety initiatives, called on the States for effective implementation of these initiatives to make them a success. He also called for continued coordination among the

various organisations and officials engaged in operationalisation of these projects in Police, Judiciary, Civil Administration and the volunteers. He cited various initiatives of MHA towards improving women safety after creation of Women Safety Division in MHA.

Shri Rajnath Singh said, “to improve the ecosystem of women safety in the country, we have to not only strengthen the Judicial System but also to change the mind-set of the society towards women”. He said that women safety is a sensitive issue and each one in the society should take responsibility for it so that women can equally and freely contribute for strengthening the economy, politics and society of the country.

Highlighting the importance of ERSS, he said that very soon it will be implemented across the whole country. He said that people need not remember multiple helpline numbers. One can dial 112 or use Panic Button on their phones or 112 India Mobile App to connect to a single emergency services number 112 which will combine Police, Fire, Health and other helplines through an Emergency Response Centre in the State. He also congratulated the agencies and volunteers for their contribution in making it a successful campaign of enhancing the ecosystem of women safety in the country.

Union Home Minister also announced approval of Rs. 78.76 crore for a special project under the Nirbhaya Fund for strengthening DNA analysis capacities in the State Forensic Science Laboratories of four States of Tamil Nadu (Chennai and Madurai), Uttar Pradesh (Lucknow and Agra), West Bengal (Kolkata) and Maharashtra (Mumbai). He said that this effort will help in speedy investigation of rape cases.

Speaking on the occasion, the Union Minister for Women and Child Development, Smt. Menaka Sanjay Gandhi appreciated the assistance of Home Ministry in preparing these women safety projects. She thanked Shri Rajnath Singh for sanctioning funds to strengthen six Forensic Science Laboratories for quick investigation in rape cases and sought provision of investigation kits at every police station in the country specially at the One Stop Centres.

In his address, the Union Home Secretary Shri Rajiv Gauba said that these initiatives could prove to be a “game changer” if implanted effectively by the states. He further said that time-bound disposal of cases against women is the most important component in implementing these projects.

He said the Government has launched these initiatives to provide effective deterrence against the offence of rape, besides enactment of the Criminal Law (Amendment) Act, 2018. And for effective implementation of the Act, the measures to strengthen investigation and prosecution machinery will instil a sense of security amongst women.

ERSS had already been successfully implemented in the States of Himachal Pradesh and Nagaland.

## Safe Cities Project Monitoring

- Portal for Safe City Implementation Monitoring (SCIM)
- Online tracking of deployment of assets and infrastructure
- CCTV surveillance in crime hotspots
- Automated Number Plate Reading and drone-based surveillance in few cities



## Safe Cities Project Monitoring

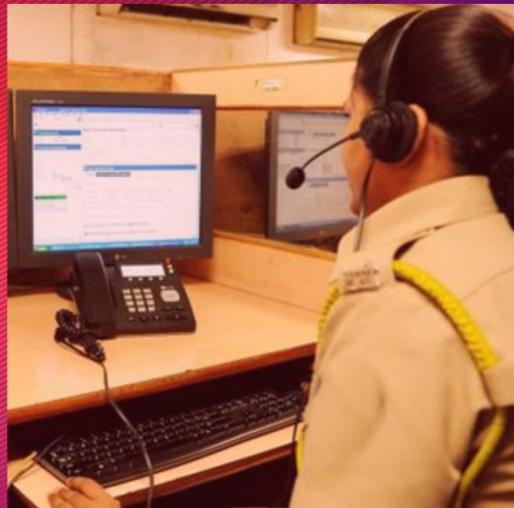
- Setting up of Women Police Out-Posts
- Women police patrolling in vulnerable areas
- MHA implementing Safe City project in a few cities - (Delhi, Mumbai, Kolkata, Chennai, Bengaluru, Hyderabad, Ahmedabad & Lucknow)



Safe City Implementation Monitoring Portal

## Investigation Tracking System for Sexual Offences (ITSSO)

- Online module for Smart Policing
- ITSSO to be available to law enforcement agencies at all levels - National, State, District and Police Station
- Police to monitor rape cases investigation
- Mandatory for probe to be completed within two months, as per Criminal Law Amendment, 2018



Investigation Tracking System for Sexual Offences (ITSSO)

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