

GLOBAL TENDER ENQUIRY NO. D/21013/3281/07.12.2018/P-1

Dated: 10.01.2019

GOVERNMENT OF INDIA
MINISTRY OF HOME AFFAIRS
PM DIVISION (PROCUREMENT WING)
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NEW DELHI – 110 011
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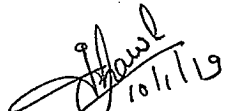
TENDER NOTICE

Online Bids are invited for and on behalf of the President of India, through two bid system (Technical and Financial) for supply/installation/commissioning Scientific Equipment's of Physical Sciences for Six Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Hyderabad (v) Kolkata and (vi) Pune as per details in the schedule to tender as per details given below:-

Tender Document will be available on http://eprocure.gov.in/eprocure/app and www.mha.gov.in	From: 10.01.2019 at 5.00 PM	
Doubts and queries regarding tender document should be Email: dc1.procur-mha@gov.in by tenderers	From: 10.01.2019 at 5.00 PM to 17.01.2019 by 17 .00 AM	
Pre-bid conference will be held at Jaisalmer House, 26 Man Singh Road, N Delhi-110011	On: 21.01.2019 at 11.30 AM	
Bid submission start date	On: 08.02.2019 at 02.00 PM	
Tenders, in two parts, should be submitted online	By: 14.02.2019 by 02.00 PM	
Part-A (Techno-commercial) of the tenders will be opened	On: 15.02.2019 at 02.30 PM	
Offer validity of tender (180 Days from date of opening of Tender)	Up to: 14.08.2019	
Cost of Tender Sets (Non-refundable)	NIL	
Earnest Money Deposit	Rs. 10,00,000/- (Rupees Ten Lakhs only)	
Terms of delivery	CIP/FOR destination. The Seller will deliver the stores at consignees location	
Description of Store	Quantity	Consignee
Forensic Audio Examination Hardware & Software System	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.

Audio Enhancement & Authentication Hardware/Software	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.
Forensic Image & Video Enhancement And Analysis System	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.
Forensic Image & Video Authentication System	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.
Facial Recognition Software	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.

Note: Above Notice/Tender documents are available on official website of Ministry of Home Affairs: <http://mha.nic.in>. & Central Public Procurement Portal <https://eprocure.gov.in/eprocure/app>.


(Inderjeet Chawla)
2IC (Procurement)

For and on behalf of the President of India

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ANNEXURE 1**SCHEDULE TO TENDER**

1.	Description of the stores	(1) Forensic Audio Examination Hardware & Software System :- 06 Units One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.	
2.	Quantity of store	(2) Audio Enhancement & Authentication Hardware/Software :- 06 units One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad. (3) Forensic Image & Video Enhancement And Analysis System :- 06 Units One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad. (4) Forensic Image & Video Authentication System:- 06 units One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad. (5) Facial Recognition Software :- 06 Units One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad. (As per Technical specification attached at Appendix-2)	
3.	Date of Issue / Publishing	:	10/01/ 2019
4.	Document Download start Date	:	10/01/ 2019 AT 05.00 PM
5.	Document Download/ Sale End Date	:	14/02/2019 AT 02.00 PM
6.	Clarification Start Date	:	10/01/2019 AT 05.00 PM
7.	Clarification End Date	:	17/01/2019 AT 17.00 PM



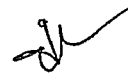
8.	Last Date and Time for uploading of Bids by	:	14/02/2019 AT 02.00 PM
9.	Date and Time of opening of Bids on	:	15/02/2019 AT 2.30 PM
10.	Date and time of pre bid meeting (At Jaisalmer House, 26 Man Singh Road, N Delhi-110011)	:	21/01/2019 AT 11.30 AM
11.	Bid submission start date	:	08.02.2019 AT 02.00 PM
12.	Mode of depositing the bids	:	Online through Central Public Procurement Portal. www.eprocure.gov.in/eprocure/app
13.	Place for depositing tender samples(whenever so applicable)	:	Not Applicable.
14.	Tender Cost	:	Free of cost.
15.	EMD	:	Rs.10,00,000/ (Rupees Ten Lakhs only) as per instruction under Clause 11 at Annexure-II of Tender. (EMD remain valid for a period of 45 days beyond the period of offer validity).
16.	Validity of offer	:	14.08.2019 (180 days from the date of opening of Tender).
17.	Price format	:	As per price schedule at appendix 10
18.	(a) Inspecting Authority	:	(1) The Coordinator, Central Forensic Science Laboratory, Gomantika Parisar, Jawahar Chowk, Bhopal, (M.P) – 462003. (2) Director, Central Forensic Science Laboratory, Dakshin Marg, Sector 36-A, Chandigarh- 160036. (3) Director-Cum-Coordinator, Central Forensic Science Laboratory, 16, Lachit Borphukan Path, Tetelia, Gotanagar, Guwahati – 781011.

			<p>(4) Director, Central Forensic Science Laboratory, Ramanthapur, Hyderabad, Telangana -500013.</p> <p>(5) Director, Central Forensic Science Laboratory, 30, Gorachand Road, Kolkata – 700014.</p> <p>(6) The Coordinator, Central Forensic Science Laboratory, 38/4, Krshna Complex, Kharadi Bypass, Kharadi, Pune – 411014.</p>
	(b) Inspecting Officer		Director / Coordinator or Authorized Representative of Inspecting authority
	(c) Inspection methodology		Will be carried out as per instruction under Clause 5 of Annexure IV.
19.	Pre Dispatch Inspection	:	Stores shall be despatched along with (i) Manufactures works test certificate confirming to specification and (ii) Guarantee/warranty undertaking from OEM for the period of two year.
20.	Delivery Period	:	<p>(i) For Foreign Suppliers: 60 Days from the date of opening of LC.</p> <p>(ii) For Indigenous Suppliers: 60 days from the date of issue of Award of Tender/Supply order.</p>
21.	Terms of Delivery/Inco terms		<p>CIP /FOR destination. The Seller will deliver the above mentioned stores at consignees location i.e.</p> <p>Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.</p>
22.	Period of Guarantee / Warranty	:	01 year of each equipment from the date of successful Installation/Inspection of equipment and training to the entire satisfaction of Consignee.
23.	After sale service support/AMC	:	<ul style="list-style-type: none"> The supplier should have a fully functional lab / service centre to offer application training for

			<p>Forensic Analysis with field applications/service support to help solve chemistry and instrumentation problems.</p> <ul style="list-style-type: none"> • The supplier should provide free operation and application training at consignees location. • The application and service support should be extended up to warranty period. • The supplier shall certify to have adequate serving and spare parts facility in India. • Supplier shall undertake that they will provide consumable and spare parts/accessories for five years use of equipment. • The supplier should submit their user list in forensic applications along with their quote mentioning the contact details. • Supplier shall undertake to enter in to AMC (including spare parts and consumables for running machine). • Quote rates for AMC separately for Four years after the warranty period on year to year payment basis enabling en-user to enter into AMC if so desired by them. • Free Life time user license & upgradation of software should in favour of respective CFSL laboratories/Consignee. • The rates quoted for AMC will have impact on the status of L-1 firm.
24.	User License		<ul style="list-style-type: none"> • User License for the equipment's should be in favour of respective Central Forensic Science Laboratories at (i) Bhopal (ii)



			Chandigarh (iii) Guwahati (iv) Hyderabad (v) Kolkata and (vi) Pune
25.	This tender set is not transferrable.		
26.	Purchaser		THE PRESIDENT OF INDIA (Through Ministry of Home Affairs).



ANNEXURE II**INSTRUCTION TO THE TENDERER**

For and on behalf of the President of India, PM Division (Procurement), Ministry of Home Affairs, India Invites tender from eligible and qualified bidders for supply, installation and commissioning of **Scientific Equipment's of Physical Sciences for Six Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Hyderabad (v) Kolkata and (vi) Pune** as specified in **Appendix-2** of GTE. All offers should be in prescribed format written in Hindi or English. All correspondence should be made only with tender inviting authority. The important points are as under:-

- A Submission of Proposal/Bid:** Tenderer shall submit their proposal/bid on Central Procurement Portal only i.e. www.eprocure.gov.in. Proposal submitted through any other means will not be considered. Tenderer are advised to follow the instructions provided in the "Instructions to the contractors/tenderer/bidders for the e-submission of bids online through the Central Public Procurement Portal for e procurement at <https://eprocure.gov.in/eprocure/app/>".
- B Tender Fee & Availability of Tender Documents:** Tender documents is **free of cost** and complete tender document shall be placed on the Central Procurement Portal www.eprocure.gov.in and department website of <http://mha.gov.in>
- C Pre bid meeting/clarifications (PBM):** A pre bid meeting will be conducted as per details mentioned in the NIT to clarify doubts of potential bidders in respect of the procurement. Prospective bidders/firms can attend the pre bid meeting on due date and time. Pre bid query if any can be Email within stipulated time clearly specifying clause, existing provision, enquiry in respect of existing clause at email address: dc1.procur-mha@gov.in **Bid should be submitted only after the PBM** so as to take care of the changes made in bidding document. The changes made to the bidding document subsequent to the PBM shall be treated as amended to the bidding document and the same also be hosted on CPP Portal and MHA website.
- D Submission of EMD:**
- Hard copy of original EMD instrument should be deposited **offline** directly to **Office of Joint Secretary(PM),(Procurement Wing), PM Division, MHA, Jaisalmer House, 26 Man Singh Road, New Delhi- 110011** on or before **14.02.2019** by **0200 PM** and scanned copy of the same should be uploaded along with other tender documents failing which their offer will be summarily rejected.
- E Changes in the bidding document:** At any time, prior to the deadline for submission of bids, department may for any reason, whether on its own initiative or as a result of a request for

clarification by the bidder, modify the bidding documents by issuing an addendum. Copy of such addendums will be available for download at CPP Portal without any additional cost. **Any bidder, who has submitted his bid in response to the original invitation, shall have the opportunity to modify or re-submit it as the case may be within the period of time originally allotted or such extended time as may be allowed for submission of bids, when changes are made to the bidding document by the Department**

F. The tenderer can bid either for complete items or part thereof but should quote for entire quantity for the items they are bidding.

G. Who can Bid:

Quotations are invited from the following entities:-

- (1) Original Equipment Manufacturer (OEM) – Indian or Foreign Principal or**
- (2) Authorised Agent of Indian OEMs or Foreign Principals (OEM)**

2.0 Guidelines for submission of bid:

- i) OEMs are advised to quote against the tender directly. In case they do not have sufficient marketing arrangements of their own for said items they may appoint an authorized Agent to participate against the tender. Authorization certificate for each item from the manufacturer should be enclosed separately with the Technical Bid as per format at Appendix- 15 of tender enquiry.**
- ii) Offer from OEM or their authorised Agents will only be considered without any Intermediary Agency/Firm between OEM and Agent. Offer received from intermediary firm will be summarily rejected.**
- iii) In case offers are received both from manufacturers as well as from their authorised Agent, Offers from Manufacturers only shall be considered and offers from their Agents shall be summarily rejected.**
- iv) One agent can not represent two different OEMs or quote on their behalf for the same item in one tender**
- v) The bidder should be a corporate in India registered under the Company Act, 1956 or a company statutory body own by Central/State Government.**



2.1 Verification of Indian Agent

- i) MHA has full rights to verify the credentials of Indian Agent of Foreign Bidder against Bankruptcy, Criminal charges, blacklisting/ debarred by any govt agencies and should not be involved in any anti National activities.
- ii) Indian agent will enclose all necessary supportive documents to prove his financial competency and also provide self certification that firm is not debarred/blacklisted by any govt agency , not having criminal charges against them and is not involved in any anti national activities.
- iii) A supplier who has been debarred by any procuring entity for violation of above mentioned at para 2.1(ii) shall not be eligible for the duration of debarment.
- iv) False declarations will be in breach of the Code of Integrity Rule 175(1)(i)(h) of General Financial Rule for which a bidder or its successor can be debarred for up to two years as per rule 151(iii) of the General Financial Rules along with such actions as may be permissible under law.

2.2. Guidelines for imported stores:

- a) The tenderer should clearly indicate the break-up of prices viz. Net basic price, insurance, freight supported by manufacturer's/supplier's Performa invoice and clearing/handling charges at the Indian Port, and charges for dispatch up to destination.
- b) The commission payable to the Indian Agent, if any, in rupees in terms of agreement (enclosing copy of the same). The agency commission payable to the Indian Agent in terms of agreement with their Principal/Manufacturers should be indicated in rupees as a separate item which would not be subject to variation on account of variation in exchange rate.
- c) Foreign OEMs quoting directly against the enquiry and who have Indian Agents/Associate and/or servicing facilities in India should indicate in their offer the name of their Indian Agent or the representative they have for servicing in India.
- d) Besides the above, the following particulars should also be furnished by the tenderers, the Indian Agents/associate and or the foreign OEM:
 - (i) The precise relationship between the foreign Manufacturer/ and their authorised Agents;

- (ii) The mutual interest which the manufacturer/Principal and the authorised Agents have in the business of each other;
- (iii) Any payment which the authorised Agent receives in India or abroad from the manufacturer/ principal whether as a commission for the contract or as general retainer fee;
- (iv) Authorised Agent's Income-Tax Permanent Account Number (PAN);
- (v) All services to be rendered by the authorised Agent whether of general nature or in relation to the particular contract.

2.2. Offers in respect of partly imported stores and partly indigenous stores:

In case it is proposed to supply the stores partly imported and partly manufactured in this country, tenderers are requested to indicate clearly in their tender full details of the components which are proposed to be manufactured in India and the components, which are proposed to be imported and their price as per Price Bid format.

3. Definitions

- i. **Buyer:** "Buyer" shall mean the President of India acting through Joint Secretary (Police Modernisation), Ministry of Home Affairs, Jaisalmer House, New Delhi 110011 and also includes her successors in office and assignees.
- ii. **Contract:** "Contract," means the invitation to Tender, instructions to Tenderer, Tender, agreement / acceptance of Tender particular
- iii. **Purchaser:** "Purchaser" shall mean the President of India acting through Joint Secretary (Police Modernisation), Ministry of Home Affairs, Jaisalmer House, New Delhi- 110011 and also includes his successors in office.
- iv. **Tenderer:** "Tenderer" shall mean any individual or firm or company, whether incorporated or not, undertaking the works and shall include the legal personal representatives of such individual or the persons composing such firm or company or the successor of such firm or company and the permitted assigns of such individual or firm or company.
- v. **"Secretary"** means Secretary of Government of India, Ministry of Home Affairs, New Delhi for the time being in the administrative charge of the subject matter of contract and every other officer authorized for the time being to execute contracts relating to purchase and supply of stores on behalf of the President of India.

- 3.1 **Definition For Public Procurement (Preference to Make –In-India) Order -2017 issued by DIPP, Ministry Of Commerce and Industry.**
- i) **'Local Content'** the amount of value added in India which shall be the total value of the item procured(excluding net domestic indirect taxes) minus the value of imported content in the item(including all customs duties) as a proportion of the total value. The minimum local content will be 50%.
 - ii) **'Local Supplier'** means a supplier or service provider whose product or service offered for procurement meets the minimum local content .
 - iii) **'Margin of Purchase Preference'** means the maximum extent to which the price quoted by a local supplier may be above L1 for the purpose of purchase preference. The margin of purchase will be 20%.
 - iv) **'Nodal Ministry'** means the Ministry Of Home Affairs pursuant to this order in respect of particular item of goods or services

4. Eligibility Condition:

The tenders will be scrutinized to determine whether they are complete and meet the essential and important requirements, conditions etc.as prescribed in the TE documents. The tenders which do not meet the basic requirements, will be treated as non-responsive and will be summarily ignored. A Tender shall be declared non-responsive and will be summarily ignored on the following grounds:-

- i) Tender is unsigned or not signed by the authorized person.
- ii) Tender validity is shorter than required period.
- iii) Required EMD (amount, validity etc.)/exemption documents have not been provided before tender opening.
- iv) Bidder has quoted for goods manufactured by other manufacturer (s) without manufacturer(s) Authorization. Bidders (Principal/Manufacture) cannot submit more than one bid/offer through more than one sole Agent. The relation between principal / OEM and Agent or Indian Subsidiary should be clear and unambiguous and contractually established.
- v) Bidder has not agreed to give the required performance security.
- vi) Goods offered are not meeting the tender enquiry specification.
- vii) Bidder has not agreed to other essential condition(s) especially incorporated in the tender enquiry like terms of payments, liquidated damages clause, warranty clause.
- viii) Poor/unsatisfactory past performance.
- ix) Bidders who stand de-registered by NSIC /banned/blacklisted by any government authority.
- x) Bidder has not quoted for entire quantity as specified in the list of requirements in the quoted Annexure.

- xi) Bidders have not signed Integrity Pact as Appendix 9 of TE.
- xii) If the Bidder does not submit duly signed **Appendix 14** of OTE
- xiii) If the Bidder does not agree to the delivery period as mentioned in OTE
- xiv) The Bidder in any manner discloses directly or indirectly the price bid in the Technical Bid

5. **Qualification criteria (Tenderer to submit supporting documents to establish the following criteria)**

- i) The Bidder should have supplied and installed successfully at least 1 equipment of each item in the last **5 years** before the date of opening of tender and functioning satisfactorily, without adverse report for which they are quoting in the Bid as mentioned in description of stores as per clause-1 of annexure-1. Report from the institution to whom it has been supplied about satisfactory performance must be enclosed with technical bid.
- ii) The Tenderer should have average annual turnover of **Rs. 03 crores** during the period of last 3 years i.e., 2015-16 , 2016-17 & 2017-18 to meet the obligation under contract. They should submit audited Balance Sheet and profit & loss account for last **03 years** ,duly authenticated by a Chartered Accountant/ Cost Accountant in India and bank's report for their credit worthiness.
- iii) Bidder Firm should not have suffered any Financial loss for more than one year during the last three years i.e, 2015-16, 2016-17 & 2017-18.
- iv) The Bidder should have service support center in India to offer application training for Forensic Analysis with field applications/service support to help solve chemistry and instrumentation problems.
- v) In addition to (i), (ii) (iii) & (iv) above, foreign firms quoting directly against the Tender enquiry should have servicing facilities in India and should indicate in their offer the details of such servicing facilities along with technical bid along with legal relationship documents.
- vi) In case of **Local Bidders** for the purpose of ongoing Make In India preference ,**Local Bidders**(manufacturers or principal of authorised representative) should have valid/approved '**Make in India** ' agreement /program and should meet all other criteria as mentioned above except sub criteria 5(i) in experience and past performance above, would also be considered to be qualified provided :
 - (aa) **Their foreign** " Make-in- India " associates meets all the criteria above without exemption.
 - (bb) The bidder submits appropriate documentary proof for a valid /Approved ongoing "make-In – India" agreement /Program .

- (cc) The Bidder (manufacturer or principal of authorized representative) furnishes along with the bid a legally enforceable undertaking jointly executed by himself and such foreign manufacturer for satisfactory manufacture, Supply (and erection / commissioning if applicable) and performance of 'the product' offered including all warranty obligations as per the general and special conditions of this Tender Enquiry.

6. Price, and Evaluation Criteria:

6.1 PRICE: The prices quoted should be on firm and fixed basis and shall include all elements of prices. The bidders / tenders will not be allowed to make any variations in the price bid or any amendments to commercial offers already uploaded online during the currency of tender and after the date of opening of the tender. Price be quoted by **foreign firms in Indian Rupees (INR), US Dollar, Euro or yen etc. Indian firm and Indian Agent of foreign principal to quote in INR only.** In case, price is quoted in foreign currency, selling exchange rate on the date of opening of price bid will be considered to calculate the equivalent amount in Rupees for the purpose of evaluation of commercial bid only. However, price ex-works and break up of different elements of price i.e basic cost and other charges should be quoted in price bid. **Bidders supplying indigenous goods shall quote only in Indian Rupees.** For imported goods if supplied directly from abroad, prices shall be quoted in any freely convertible currency say US Dollar, Euro, or Pound Sterling or Yen etc. CIP price and Agency commission payable to the Indian Agent should be indicated in columns provided in the price bid format for payment purpose in freely convertible currency as mentioned above. Agency Commission will be paid by the buyer to the Indian Agent in Indian Rupees. Exchange rate of Agency commission will be taken as on date of acceptance of tender. Agency commission payable to the Indian Agent should be on CIP price and should not carry any tax or levies. As regards price(s) for allied services/equipment, if any required with the main stores, the same shall be quoted in Indian Rupees only if such services are to be performed / installed in India. Tenders where prices are quoted in any other way shall be treated as non-responsive and rejected. The quoted prices for goods offered from within India and that for goods offered from abroad are to be indicated separately in the applicable currencies in the attached format for price bid. **If firm quotes "NIL charges/consideration", the bid shall be treated as "Unresponsive" and will not be considered under Rule 173 (h) of GFR-2017.**

6.2 EVALUATION CRITERIA: The broad guidelines for evaluation of Bids will be as follows:

- a. Only those Bids will be evaluated which are found to be fulfilling all the eligibility and qualifying requirements of the Tender documents and are acceptable both technically and commercially (called substantially responsive bid).
- b. The technical Bids forwarded by the Bidders will be evaluated by the Buyer with reference to the technical characteristics of the equipment as mentioned in the Tender enquiry. The compliance of Technical Bids would be determined on the

basis of the parameters specified in the tender document. The Price Bids of only those Bidders will be opened whose Technical Bids would clear the technical evaluation.

- c. The tenderer are required to bid for entire quantity of stores as per Bill of Quantity (BOQ) at Appendix-10 of GTE. The lowest bid will be decided upon the lowest price quoted by the bidder as on the date of opening of Price bid. The Lowest Price (L-1) for both foreign and indigenous Bidders will be decided upon the lowest price quoted by the particular Bidder as on date of opening of tender enquiry as per the Price Format and as explained below.
- (i) The Lowest price (L-1) will be decided **item wise** on the basis of price quoted by the particular bidder inclusive of all applicable levies/duties/taxes/agency commission etc. for delivery of stores at destination i.e. (**Consignee's Location**) and **AMC charges**. Bidder shall quote rates of **4 years** Annual Maintenance Contract in price bid for each item. Rates quoted for Annual maintenance (AMC) will have impact on the status of L-1 firm for each item, hence the tenderer should quote rates for **4 years** AMC after warranty period. The Buyer reserves the right to evaluate the offers received by adopting Discounted Cash Flow (NPV) method with a discounting rate of 7%.
- (ii) The following formula is to be used for calculating NPV is as under :
- $$NPV = \frac{\sum A_n}{(1+i)^t}$$
- Where,
- NPV = Net Present Value
- A = Expected cash flow for the period mentioned by the subscript
- i = Rate of interest or discounting factor which has been determined to be as per the Min. of Finance, Gol
- t = The period after which payment is done
- n = Payment schedule as per the payment terms and conditions
- d) **Purchase / Price preference :-** The Purchase preference shall be given to Local Supplier in consonance with Public Procurement Order (Preference to Make-in – India) ,Order 2017 in manner specified here under-
- i) Among all the qualified bids , the lowest bid will be termed as **L1**. If **L1** is a local supplier, the contract for full quantity will be awarded to **L1**.




- ii) If **L1** is not from local supplier, the lowest bidder among the local suppliers, will be invited to match the **L1** price subject to local supplier's quoted price falling within margin of purchase preference, and the contract shall be awarded to such local supplier subject to matching the **L1** price.
 - iii) In case such lowest eligible local supplier fails to match the **L1** price, the local supplier with the next higher bid within the margin of purchase preference shall be invited to match the **L1** price and so on and contract shall be awarded accordingly. In case none of the local suppliers within the margin of preference matches the **L1** price, then the contract will be awarded to the **L1** Bidder.
- e) **Verification of Local Content :-**
- i) The Local Supplier/Bidder seeking the benefit under Purchase/Price Preference, at the time of bidding, shall be required to provide self certification that the item offered meets the minimum local content and shall give details of the location(s) at which the local value addition is made.
 - ii) False declarations will be in breach of the Code of Integrity Rule 175(1)(i)(h) of General Financial Rule for which a bidder or its successor can be debarred for up to two years as per rule 151(iii) of the General Financial Rules along with such actions as may be permissible under law.
 - iii) A supplier who has been debarred by any procuring entity for violation of Make –in- India order shall not be eligible for preference under this order for procurement by any other procuring entity for the duration of debarment.
- f) **Currency of bidding: The foreign bidders are allowed to quote price in RBI's notified basket of foreign currencies- US Dollar or Euro or Pound Sterling or Yen etc., in addition to the Indian Rupees- except for expenditure incurred in India (including agency commission if any) which should be stated in Indian Rupees. Indian Bidder are to quote in INR only.** Indian agents of foreign suppliers are to receive their agency commission in Indian currency. Cost of imported goods, which are directly imported against the contract, may be quoted in foreign currency and paid accordingly in that currency; and portion of the allied work and services, which are to be undertaken in India (like installation and commissioning of equipment) are to be quoted and paid in Indian currency.
- g) In import cases, all the foreign quotes will be brought to a common denomination in Indian Rupees by adopting the exchange rate as BC selling rate of the State Bank of India on the date of the opening of price bids (for foreign bidders) and Agency commission in Indian Rupees at TT buying rate as on date of acceptance of tender.

- h) **Agency commission:** if applicable shall be payable in Indian Rupees at TT buying rate as on the date of placement of order (Acceptance of Tender). Bidders will submit agency agreement and original proforma invoice of principal indicating Agency commission, along with a certificate that no other payment is payable in foreign currency, besides what is declared. Exchange rate of Agency commission will be taken as on date of acceptance of tender. Agency commission payable to the Indian Agent should be on FOR price and should not carry any tax or levies.
- i) The bidders are required to spell out the rates of customs duty, excise duty, vat, service tax/GST etc. in unambiguous terms. Otherwise their offers will be loaded with the maximum rates of duties and taxes for the purpose of comparison of prices. If reimbursement of custom duty/excise duty/vat GST is intended as extra over the quoted prices, the bidder must specifically say so. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of such duties will be entertained after the opening of tenders. If a bidder chooses to quote a price inclusive of any duty and does not confirm inclusive of such duty so included is firm and final, he should clearly indicate the rate of such duty and quantum of excise duty included in the price. Failure to do so may result in ignoring of such offers summarily. If a bidder is exempted from payment of custom duty/excise duty/vat up to any value of supplies from them, they should clearly state that no duty will be charged by them up to the limit of exemption which they may have. If any concession is available in regard to rate/quantum of custom duty/excise duty/vat it should be brought out clearly. Stipulations like excise duty/customs duty vat and GST was presently not applicable but the same will be charged if it becomes leviable later on, will not be accepted. Price Format is available at Appendix- 10 of GTE.
- j) **DUTIES AND TAXES:**
- (i) The tenderer shall pay all non-Indian taxes, duties, and levies, lawfully assessed against the Purchaser or the tenderer in pursuance of the contract.
 - (ii) All the duties and taxes paid by the Supplier in India will be reimbursed as per actual. No claim, on account of increase in cost of the raw materials due to increase of taxes or duties, will be entertained.
 - (iii) The tenderer should indicate tentative duties and taxes in the proforma as applicable on the date of opening of technical bids. However, reimbursement towards duties and taxes shall be made as per actuals and statutory variations in taxes and duties shall be allowed during the original delivery period as agreed in terms of the Contract. The Purchaser shall get the benefit if duties and taxes get reduced and pay extra if they increase. However, the variations shall not apply to any duties or taxes on the raw material.

- (iv) The Purchaser will not be liable to any claim on account of fresh imposition and / or increase of statutory duties or taxes on the raw materials and / or components used directly in the manufacture of the contracted stores taking place during the pendency of the contract.
 - (v) If Purchaser is required by Indian Law to deduct or withhold any other taxes or other amounts, the gross amount payable by Purchaser shall be paid after making such deductions or other withholdings. Necessary certificate regarding the deductions so made will be issued by the Purchaser.
 - (vi) If the Purchaser finds the duties and taxes are mentioned incorrectly, the Purchaser reserves the right to change it to the values considered appropriate and the price quoted by the tenderer shall be adjusted accordingly. If the Purchaser feels that the duties were mentioned incorrectly to gain unfair advantage the tender shall be liable to be rejected.
- k) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.
- l) The Lowest Acceptable Bid will be considered further for placement of contract / Supply Order after complete clarification and reasonableness of price as decided by the Buyer. The Buyer will have the right to award contracts to different Bidders for being lowest in particular items.
- m) Purchaser also reserve right to give purchase / price preference to small scale Industries of India under MSME Act 2006.
- n) Tender document is non-transferable.
7. Complete tender documents along with supporting documents as called for in the tender conditions, should be duly filled (wherever necessary) and signed in and are SACROSANCT and scanned copy of the same should be uploaded in the online mode for considering any offer as complete offer. All the tenderers are expected to go through every detail of the tender, provide all requisite details and documents/certificate, and tender documents duly complete in all respect and digitally sign and upload the required bid documents one by one as indicated. Bidders to note that the very act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the tender requirements.

8. The conditions of contract, which will govern any contract made or entered into as a result of this tender process shall be as per the following guidelines–
- (i) (General Financial Rule)GFR-2017
 - (ii) Manual for Procurement of Goods-2017
 - (iii) Public Procurement(preferance to make in India), Order 2017
 - (iii) Any General and special conditions attached to this invitation to tender will also form part of the conditions.
9. Firms registered with NSIC may be required to undergo re-verification of their manufacturing capacity through Inspecting Agencies before considering placement of contract. In case of denial by the firm for re-verification, the firm will be disqualified for this tender.
10. Ministry of Home Affairs reserves the right at the time of award of contract to increase or decrease the quantity of goods originally specified in the tender documents without any change in unit price or other terms and conditions. This tender document and all terms and conditions, purchase order terms/special terms if mutually agreed will be form parts of total contract.
11. Ministry of Home Affairs reserves the right to increase or decrease the quantity at any stage.
12. **EARNEST MONEY (EM)**
- (a) Bidder who is not registered with **NSIC or start-ups** as recognised by Department of Industrial Policy & Promotion (DIPP) for the subject stores and specifications for which the offers are being invited, are required to deposit **EARNEST MONEY** Rs. **10,00,000/-** (Rupees Ten Lakh only) or equivalent amount only failing which their offer will be summarily rejected.
 - (b) For claiming exemption from depositing earnest money, tenderer should be registered with **NSIC or recognised by DIPP as startups** for the subject stores for which the offers have been invited. Firms not registered for stores and specifications indicated in the tender schedule will be treated as unregistered, and shall be required to deposit specified **Earnest Money**.
 - (c) EMD should remain valid for a period of **45 days beyond the period of offer validity** and can be deposited in **any one** of the following alternate forms:-
 - (i) A **Fixed Deposit Receipt (FDR)** in favour of **JS(PM), MHA New Delhi** from any of the schedule commercial banks.

OR



- (ii) An irrevocable **Bank Guarantee (BG)** in the name of **JS (PM), MHA**, Jaisalmer House, 26 Mansingh Road, New Delhi -11 of any schedule commercial banks as per format at **Appendix-7** of GTE.
- (iii) EMD in the form of Bank Guarantee of Foreign bidders should be issued or confirmed by any schedule commercial bank in India.
- (iv) Original EMD documents should be sent/deposited directly to **Procurement Wing, PM Division, MHA, Jaisalmer House, 26 Man Singh Road, New Delhi – 110011** on or before **14.02.2019** at **02.00 PM** and scanned copy of the same should be uploaded along with other tender documents failing which their offer will be summarily rejected.
- (d) **Earnest Money will remain deposited with the purchaser for the prescribed period.** If the validity of the tender is extended, the validity of EM document submitted by the tenderer shall also be suitably extended by the tenderer at par with validity of offer, failing which his tender, after the expiry of the aforesaid period shall not be considered by the Purchaser.
- (e) No interest shall be payable by the purchaser on the **EM** deposited by tenderer.
- (f) The **EM** deposited is liable to be forfeited if the tenderer withdraws or amends, impairs or arrogates from the tender in any respect within the period of validity of the tender.
- (g) If the successful tenderer fails to furnish the performance security deposit as required in the contract within the stipulated period, the **Earnest Money** shall be liable to be forfeited by the purchaser.
- (h) **EMD** of the unsuccessful tenderers shall be returned after decision of tenders.
- (i) **Any tender received from firm which is not registered with NSIC for the tendered stores as on date of opening of tender, and is not accompanied with required Earnest Money in prescribed form, is liable to be rejected. Registration with any other authority will not exempt the firm from depositing Earnest Money.**
- (j) Public Sector Undertaking/State undertaking or Central/State owned companies are not exempted from the payment of Earnest Money unless registered with NSIC.

13. SYSTEM OF BIDDING: SINGLE STAGE IN TWO BID SYSTEM

Bidders will submit their techno-commercial bids and price bids online on the CPP Portal . The website also has user manuals with detailed guideline on enrolment and participation in the online bidding process. No conditional bid shall be allowed/accepted. All pages of tender should be number and index. Bidders will have to upload scanned copies of various documents required for eligibility and all other document specified in GTE, techno-commercial bid in cover-I, and price bid in cover-II . **PRICE BID for the creation of Audio Video authentication and image processing facilities in six central forensic science** , Qty -06 units of each item and for 4 years AMC for each item year wise should be scanned and uploaded online only.

13.1 TECHNICAL BID (first cover) should comprise **scanned copy** of the following:

- i) **All Appendix- 1 to 15** along with supporting documents as called for in the tender conditions duly filled wherever necessary. All these appendices should be signed by authorised person to do so with authority letter.
- ii) Earnest Money in the prescribed format only. **(Original EMD for Instrument be sent Offline)**
- iii) Copy of NSIC registration certificate wherever applicable duly countersigned and authenticated.
- iv) Copy of PAN Number, GST/ Income tax registration, service tax registration, excise registration or any other mandatory registration
- v) True Copies of registration as Proprietorship, Partnership, Private or Public Limited Holdings (wherever applicable)
- vi) Warranty / guarantee confirmation certificate.
- vii) Details of bankers along with bank account, IFSC code and other details required for electronic transfers of payment
- viii) Past performance details along with copies of orders / contracts awarded to the bidder
- ix) OEM certificates/authorization and enlistment certificates (wherever applicable)
- x) Export / import license (wherever applicable)
- xi) Technical detail/ leaflets/ brochure / compliance statement on specifications of subject stores to confirm on the qualitative requirements. The tenderers will be required to specifically mention the availability of detail literature on each specification / QRs in the brochure or technical literature provided by the suppliers. Clause wise technical compliance shall be submitted with comment on deviations, if any.
- xii) Test certificate of the equipment from the Chamber of commerce of country / manufacture. (if any)

- xiii) Any other relevant document / certificate which is required to be submitted by the firm in line with the requirement of the subject tender enquiry.

13.2 COMMERCIAL/PRICE BID (second cover):

Price should be quoted in second over online only in prescribed format as per Appendix-10(Excel sheet as well as PDF format). Price bid in excel format should only be uploaded in 2nd cover. If bidder uploads price bid in PDF format along with technical bids/literature, the same will be rejected. The quoted rates must be valid for a period of 180 days from the date of opening of tender. The overall offer for the assignment and bidder(s) quoted price shall remain unchanged during the period of validity. If the bidder quoted the validity shorter than the required period, the same will be treated as unresponsive and it may be rejected. In case the tenderer withdraws, modifies or change his offer during the validity period, bid is liable to be rejected and the EMD shall be forfeited without assigning any reason thereof. The tenderer should also be ready to extend the validity, if required, without changing any terms, condition etc. of their original tender.

14. METHODOLOGY FOR OPENING OF THE TENDERS –

- i) Only the technical bid shall be opened online on the date of tender opening. Price bids of only those firms will be considered for opening whose offer would meet all tender requirements and TE specifications and has passed in all tender conditions and **technical/ physical (including field trial)** evaluation if required.
 - ii) After opening of price bids, ranking statement will be prepared and the finalization of successful bidder item wise will be done on L-1 (the lowest price) basis (For foreign currency) it will be with reference to exchange rate prevailed as on the date of opening of tender enquiry.
15. Any change in Address/ Telephone/ Fax/ e-mail should be immediately informed. The state of non-communication by the firm will make the offer liable for rejection.
16. **Clarification regarding contents of the bids** – During the course of evaluation process, the purchasing authority, shall at its discretion, ask the bidder for clarifications or confirmation on various aspects with reference to shortcomings or deficiencies so noticed in their bids. The request for such clarification or confirmations shall be given in writing to which the bidder will be required to send in their response within the time frame so prescribed in such written communications. The clarifications / confirmations shall be called only in respect of general conditions or requirements of the tender enquiry documents and not on any aspect pertaining to specifications or prices or other essential requirements of tender schedule.

17. **No post bid clarification or alteration or modification on the initiative of the bidder will be entertained.**
18. **Government Regulations –**
It shall also be confirmed by the Bidder that, there are no Government restrictions in the country of the supplier or countries from which sub-components are being procured and /or the export of any part of the system being supplied. Bidder shall provide certificate/undertaking to this effect.
19. **Integrity pact / Rejection of bids –** If the bidders does not agree with the terms and conditions of Integrity pact placed at Appendix 9 of TE, their offer will be summarily rejected. Contract with successful bidders will also be cancelled if they does not fulfil the terms and conditions of the Integrity pact during the currency of the contract or till contractual obligation period and their Earnest Money Deposit and Performance Security Deposit will be forfeited. Canvassing by the bidder in any form, unsolicited letter and post tender corrections would invoke summary rejection with forfeiture of EMD and PSD.
20. **Modifications and withdrawal of bids –** A bidder may modify or withdraw his bid online after submission but prior to final date of submission of tenders/date of opening of tenders. In case a supplier modifies or amends a bid already submitted online, the latest version of the bid will be accepted.
21. **Legal constitution of firm :-** Any individual signing the tender (or holding digital signature certificate) shall specify whether signatory is signing as
i) Sole proprietor;
ii) Director/Secretary of company or authorised by board of Directors.
22. **Payment authority for Indigenous and Foreign Sellers –**
The payment authority will be the Pay & Account Officer, DCPW, CGO Complex New Delhi 110003
23. **Compliance statement for specifications / QRs –**
i) The technical details of the models offered along with the supporting original technical Literature, leaflets, brochures etc. will be submitted. The confirmation of the models(s) offered with the T/E specification and the deviation(s), if any will be clearly mentioned in the technical bids.
ii) Bidders are required to furnish clause by clause compliance of specification bringing out clearly deviation from specification, if any. **The firms are advised to submit the**

compliance statement in the format given at Appendix 4 along with technical bid failing which their offer will be treated as incomplete and are liable to be ignored.

24. Bidders will be fully responsible for supply, proper installation, onsite demonstration, commissioning, training and making the equipment functional before final settlement of the account.
25. The Bidders will also provide complete technical/ operating and service manual of the equipment.
26. Pre -installation requirement of equipment should be mentioned by the bidder at the time of submitting the bid.
26. **The Bidders should ensure that the entire Bid Documents should have a continuous set of serial No. with proper index .**
27. The decision of the purchaser shall be final as to the quality of the stores and shall be binding upon the tenderers and in case of any of the articles supplied not being found as per specification shall be liable to be rejected or replaced and any expenses or losses caused to the suppliers should be borne by the supplier and ensured by the supplier that articles supplied should be of standard specifications and free from all defects. The acceptance of articles will be made only when the articles are inspected and found up to the standard specifications and free from all defects. The rejected items must be removed by the tenderers from the consignee's premises within 15 days from the date of the information about rejection. **The Director/ Coordinator of** Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Hyderabad (v) Kolkata and (vi) Pune, will take reasonable view of such materials but in no case shall be responsible for any loss, shortage, damage that may occur to it while it is in the premises of the consignee.
28. **INSTRUCTIONS FOR ONLINE BID SUBMISSION:** Instructions to the Bidders to submit the bids online through the Central Public Procurement Portal for e-Procurement are at <https://eprocure.gov.in/eprocure/app>. The bidders must carefully follow the instructions.
 - i) Possession of valid Digital Signature Certificate (DSC) and enrolment/registration of the contractors/bidders on the e-procurement/e-tender portal is a prerequisite for e-tendering.
 - ii) Bidder should do the enrolment in the e-Procurement site using the "Click here to Enroll" option available on the home page. Portal enrolment is generally free of charge. During enrolment/registration, the bidders should provide the correct/true

information including valid e-mail-id. All the correspondence shall be made directly with the contractors/bidders through e-mail-id provided.

- iii) Bidder need to login to the site through their user ID/ password chosen during enrolment/registration.
- iv) Then the Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by NIC ,SIFY/TCS/nCode/eMudra or any Certifying Authority recognized by CCA India on e-Token / Smart Card, should be registered.
- v) The DSC that is registered only should be used by the bidder and should ensure safety of the same.
- vi) Contractor/Bidder may go through the tenders published on the site and download the required tender documents/ Annexures for the tenders he/she is interested.
- vii) After downloading / getting the tender document/ Annexures/ Appendices, the Bidder should go through them carefully and then submit the documents as asked, otherwise bid will be rejected.
- viii) If there are any clarifications, this may be obtained online through the tender site, or through the contact details. Bidder should take into account the corrigendum published before submitting the bids online.
- ix) Bidder then logs in to the site through the secured log in by giving the user id/ password chosen during enrolment/registration and then by giving the password of the e-Token/ Smart Card to access DSC.
- x) Bidder selects the tender which he/she is interested in by using the search option & then moves it to the 'my tenders' folder.
- xi) From my tender folder, he selects the tender to view all the details indicated.
- xii) It is construed that the bidder has read all the terms and conditions before submitting their offer. Bidder should go through the tender Annexures and appendices carefully and upload the documents as asked; otherwise, the bid will be rejected.
- xiii) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/ Annexure and generally, they can be in PDF/xls/rar/zip/dwf formats. If there is more than one document, they can be clubbed together and can be provided in the requested format. Each document to be uploaded through online for the tenders should be less than 2 MB. If any document is more than 2MB, it can be

reduced through zip/rar and the same can be uploaded, if permitted. Bidders Bid documents may be scanned with 100 dpi with black and white option. However if the file size is less than 1 MB the transaction uploading time will be very fast.

- xiv) Bidder should take into account the corrigendum published from time to time before submitting the online bids.
- xv) The Bidders can update well in advance, the documents such as certificates, annual report details etc., under **My Space option** and these can be selected as per tender requirements and then send along with bid documents during bid submission. This will facilitate the bid submission process faster by reducing upload time of bids.
- xvi) Bidder should submit the Tender Fee/ EMD as specified in the tender. **The original should be posted/couriered/given in person to the Tender Inviting Authority, within the bid submission due date & time for the tender. Scanned copy of the instrument should be uploaded as part of the offer.**
- xvii) While submitting the bids online, the bidder reads the terms & conditions and accepts the same to proceed further to submit the bid packets.
- xviii) The bidder has to select the payment option as offline to pay the Tender FEE/ EMD as applicable and enter details of the instruments.
- xix) The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise submitted bid will not be acceptable.
- xx) The bidder has to digitally sign and upload the required bid documents one by one as indicated. Bidders to note that the very act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the tender requirements.
- xxi) The bidder has to upload the relevant files required as indicated in the covered content. In case of any irrelevant files, the bid will be rejected.
- xxii) If the price bid format is provided in a spread sheet file like BoQ_xxxx.xls, the rates offered should be entered in the allotted space only and uploaded after filling the relevant columns. The Price Bid/ BOQ template must not be modified/replaced by the bidder, else the bid submitted is liable to be rejected for this tender.

- xxiii) The bidders are requested to submit the bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission end date & time (as per Server System Clock). The TIA will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour.
- xxiv) After the bid submission (i.e after Clicking "Freeze Bid Submission" in the portal), the acknowledgement number, given by the system should be printed by the bidder and kept as a record of evidence for online submission of bid for the particular tender and will also act as an entry pass to participate in the bid opening date.
- xxv) The time settings fixed in the server side & displayed at the top of the tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system. The bidders should follow this time during bid submission.
- xxvi) All the data being entered by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered will not viewable by unauthorized persons during bid submission & not be viewable by any one until the time of bid opening.
- xxvii) Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- xxviii) The confidentiality of the bids is maintained since the secured Socket Layer 128 bit encryption technology is used. Data storage encryption of sensitive fields is done.
- xxix) The bidder should logout of the tendering system using the normal logout option available at the top right hand corner and not by selecting the (X) exit option in the browser.
- xxx) Any queries relating to NIT document and the terms and conditions contained therein should be addressed to the DDG (Proc) Jaisalmer house, 26-Man Singh road, New Delhi-11 or **Email: dc1.procur-mha@gov.in** (tele No. 91-011-23387306 fax no. 91-011-23386764)
- xxxi) For any queries relating to operation of the Central Public Procurement Portal (CPP Portal)) bidders are asked to contact over phone: 24x7 Help Desk Number 120-4200462, 0120-4001002 or email : support-eproc@nic.in

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GENERAL CONDITIONS OF TENDER ENQUIRY

1. **Packing:** The supplier will ensure that the stores are securely packed to avoid damage in transit by sea/air/rail/road occasioned by any defect in packing and shipping documents should also show the name of the ultimate consignee. The supplier shall insert in each case packing list fully item-wise to show the case number, contents, gross and net weight and cubic measurement and dimensions. Four copies of each packing list shall be supplied to the Forwarding Agent.
2. **Marking:** Each case shall have shipping marks stencilled on two opposite side and on the top. In addition, the gross weight/net weight and cubic measurements should also be indicated on the packages. The marks shall also be shown on invoices, packing lists and on rail/road Bills of lading or mailing certificates exactly as they appear on the cases.
3. **Levies:** The quoted price should be strictly as per BOQ format clearly indicating quantum of levies/duties and taxes with agency commission if any and no claim for the same at later stage will be entertained.
4. **Insurance:** Price offered by the bidder will be inclusive of all insurance charges payable till delivery of stores at consignee location, its installation and commissioning of the store.
5. **Risk Purchase:** In the event of a contract being cancelled for any breach committed and the purchaser effecting re-purchase of the stores at the risk and the cost of the contractor, the purchaser is not bound to accept the lower offer of Benami or allied or sister concern of the contractor.
6. **Liquidated Damages (LD):**
 - (i) If the contractor fails to deliver the stores or any instalment thereof within the period fixed for such delivery or at any time repudiates the contract before the expiring of such period the purchaser will recover from the contractor liquidity damages including administrative expenses and not by way of penalty a sum equivalent to 0.5 (Half) % of the price of any portion of stores delivered late, for each week or part thereof of delay provided that the total damages so claimed shall not exceed 10% of the total contract price.
 - (ii) While granting extension of the delivery period, where the delivery of stores or any instalment thereof is accepted after the expiry of the original delivery period, the purchaser will recover from the contractor, as agreed, liquidity damages a sum equivalent to 0.5 (Half) % of the price of any portion of stores delivered late, for



each week or part thereof of delay provided that the total damages so claimed shall not exceed 10% (Ten) of the value of delayed goods.

- (iii) In case of any defects in supply or manufacturing or not conforming to technical specifications, observed during survey at consignee's locations or later during the warranty period, seller will be liable to replace the defective store at their cost.

- 7. Defective store:** In case of any defects in supply or manufacturing or workmanship, observed during survey at consignee location or later during the warranty period, the tenderer will be liable to replace the defective store at the cost of supplier. The purchase proceed to take remedial action as may be necessary at the supplier's risk and expense and without any prejudice to any other right which the purchase may have under the contract.
- 8. Performance Security:** As per Rule 171 of GFR 2017 successful tenderer will have to submit performance bond @ 10% of order value within **30 days** of issue of contract for due performance of the contract valid beyond 60 days of warrantee/Guarantee period in shape of the Bank Guarantee in the required proforma. The performance guarantee will come into force after the installation. Firm, on their own will have to direct their bankers to extend the performance bond to be valid till warranty/guarantee period. Where the performance bank guarantee is obtained by a foreign bank, it shall be got confirmed by a scheduled Indian Bank and shall be governed by Indian Laws and be subject to the jurisdiction of courts of the place of issue of Acceptance of Tender (A/T). The Performance Security Depository furnished by the successful bidder(s) will be forfeited if they does not perform with respect to terms and condition of the contract and also with respect to terms and condition in the Integrity pact (**Appendix-9 of this TE**). Successful tenderer **will also have to submit Separate performance bond @ 10% order value for AMC contract as the case may if ordered by enduser in later stage.**
- 9. Performance Statement:** Tenderers should submit their performance statement in the enclosed proforma at **Appendix-6** of Tender Enquiry. The decision on the assessment of the past performance of the tenderer by the purchaser is final. Foreign suppliers should also submit certificate / report from the chamber of commerce of country of origin of the manufacturers indicating the technical, production and financial capability etc. of the manufacturer. In case, it is found that information furnished is incomplete or incorrect, their tender will be liable to be ignored.
- 10. Dispute Resolution:** When a dispute/difference arises, both the purchaser and supplier should first try to resolve it amicably by mutual consultation. If the parties fail to resolve the dispute then, depending on the position of the case, either the purchaser or supplier

should give notice to the other party of its intention to commence arbitration. The following Arbitration clause will form part of the contract placed on successful Bidder .

11. ARBITRATION:

- a) In the event of any question, dispute or difference arising under these conditions of contract, or in connection with this contract (except as to any matters the decision of which is specially provided for by these conditions) the same shall be referred to the sole arbitrator to be appointed by the Secretary, MHA, UOI, New Delhi. It will be no objection that the arbitrator is a Government Servant that he had to deal with the matters to which the contract relates or that in the course of his duties as a Government servant he has expressed views on all or any of the matters in dispute or difference. The award of the arbitrator shall be final and binding on the parties to this contract.
- b) In the event of the Arbitrator dying, neglecting or refusing to act or resigning or being unable to act for any reason, on his award being set aside by the court for any reason, shall be lawful for the Secretary, MHA, UOI, New Delhi. to appoint another arbitrator in place of the outgoing arbitrator in the manner aforesaid.
- c) It is further a term of this contract that no person other than the person appointed by the Secretary, MHA, UOI, New Delhi. as aforesaid should act as arbitrator and that, if for any reason that is not possible, the matter is not to be referred to Arbitration at all.
- d) The arbitrator may from time to time with the consent of all the parties to the contract enlarge the time for making the award.
- e) Upon every and any such reference, the assessment of the costs incidental to the reference and award respectively shall be in the discretion of the arbitrator.
- f) Arbitration shall be held in New Delhi, India or such other place as the Home Secretary at his discretion may determine and conducted in accordance with the provision of Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof. In this clause, the expression 'Home Secretary' includes if there be no Secretary or if Secretary is on leave or is absent from duty or is not available for any reason whatsoever, the officer who is looking after the current duties of Secretary whether in addition to other function or otherwise.
- g) In case tenderers do not agree to Arbitration clause as mentioned in the tender enquiry, they may opt for settlement through court in New Delhi, India. Jurisdiction of the court as a result of this tender invitation will be the place from which the contract is issued i.e New Delhi.

12. PENALTY FOR USE OF UNDUE INFLUENCE

The Seller should undertake that he has not given, offered or promised to give directly or indirectly any gift, consideration, reward, commission, fees brokerage of inducement to any person in service of the Purchaser or otherwise in procuring, the Contracts or for bearing to do or for having done or forborne to do any act in relation to obtaining or execution of the Contract or any other Contract with the Government for showing or forbearing to show favour or disfavor to any person in relation to the Contract or any other Contract with the Government. Any breach of the aforesaid undertaking by the seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the seller) or the commission of any offers by the seller or any one employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1947 or any other Act enacted for the prevention of corruption shall entitle the Purchaser to cancel the contract and all or any other contracts with the seller and recover from the seller the amount of any loss arising from such cancellation. A decision of the Purchaser or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the seller. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the seller towards any officer/employee of the Purchaser or to any other person in a position to influence any officer/employee of the Purchaser for showing any favour in relation to this or any other contract, shall render the Seller or such liability/penalty as the Purchaser may deem proper including but not limited to termination of the contract, imposition of penalty damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Purchaser.

13. PATENT AND OTHER INDUSTRIAL/INTELLECTUAL PROPERTY RIGHT

The prices quoted in the present tender shall be deemed to include all amounts payable for the use of patents, copyright, registration charges, trademarks and payment for any other industrial property rights. The tenderer shall indemnify the Purchaser against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or the use. The tenderer shall be responsible for the completion of the supplies, irrespective of the fact of infringement of any or all the rights mentioned above.

14. TRANSFER AND SUB-LETTING

The tenderer has no right to give, bargain, sell, assign or sublet or otherwise dispose of the resultant contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the resultant contract or any part thereof.



15. Purchaser reserves the right to change the number of the consignees and change the quantity of stores allotted to them.
16. Purchaser reserves the right to get the manufacturing capacity of all firms re-verified irrespective of the registration status.
17. Purchaser reserves the right to cancel/reject or Scrap any or all the tenders without assigning any reason.

18. **FORCE MAJEURE CLAUSE**

If at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract shall be prevented or delayed by reason of any war, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (hereinafter referred to "events") provided, notice of the happening of any such event is given by either party to the other within **21 days** from the date of occurrence thereof, neither party shall by reason of such event, be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such non-performance or delay in performance, and deliveries under the contract. The contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist, and the decision of the Purchaser as to whether the deliveries have been so resumed or not, shall be final and conclusive, PROVIDED FURTHER that if the performance in whole or part or any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days, either party may at its option terminate the contract provided also that if the contract is terminated under this clause, the purchaser shall be at liberty to take over from the contractor at a price to be fixed by the Purchaser, which shall be final, all unused, undamaged and acceptable materials, bought out components and stores in course of manufacture in the possession of the contractor at the time of such termination or such portion thereof as the purchaser may deem fit excepting such materials, bought out components and stores as the contractor may with the concurrence of the purchaser elect to retain.

19. **TERMINATION OF CONTRACT**

The Purchaser shall have the right to terminate this Contract without any notice in part or in whole in any of the following cases:

- a) The delivery of the material is delayed for causes not attributable to **Force Majeure** after the scheduled date of delivery.
- b) The Seller is declared bankrupt or becomes insolvent.

- c) The delivery material is delayed due to causes of **Force Majeure** by more than 15 days.
- d) In case Performance Security is not furnished within 30 days from the date of issuing of A.T.

20. GOVERNMENT REGULATIONS

It shall also be confirmed that, there are no Govt. restrictions or limitation in the country of the supplier or countries from which sub-components are being procured and/or for the export of any part of the system being supplied. Suppliers/Contractors shall provide a certificate to this effect.

21. FRANKING CLAUSE– The following Franking clause will form part of the contract placed on successful Bidder –

- a. Franking Clause in the case of **Acceptance** of Goods “The fact that the goods have been inspected after the delivery period and passed by the Inspecting Officer will not have the effect of keeping the contract alive. The goods are being passed without prejudice to the rights of the Buyer under the terms and conditions of the contract”.
- b. Franking Clause in the case of **Rejection** of Goods “The fact that the goods have been inspected after the delivery period and rejected by the Inspecting Officer will not bind the Buyer in any manner. The goods are being rejected without prejudice to the rights of the Buyer under the terms and conditions of the contract.”

22. Risk Purchase Clause :

- (i) In the event of failure of supplier to deliver or dispatch the stores or provide the required services within the stipulated dates/period of the supply order /AT, or in the event of breach of any of the terms and condition of the AT, the purchaser will have the right to purchase the subject store elsewhere at the risk and cost of defaulting supplier after giving a notice to defaulting supplier. The cost as per Risk Purchase exercise may be recovered from the bills pending with the supplier even against any other supplies outside this contract or even from the pending bills with any other Govt. Department/Ministry.
- (ii) In the event of contract being cancelled for any breach committed and the purchaser effecting re-purchase of the subject store at the risk and cost of contractor, the purchaser is not bound to accept the lower offer of Benami or allied sister concern of the contractor.

23. Any information furnished by the bidder in support of their eligibility of tender conditions, past performance, registration status with concerned Government Agency , false

certification of Make In India and all other relevant to the tender find fake, incorrect or fraudulent, then the bidder will be liable for forfeiture of EMD, Security Deposit, cancellation of contract and further Debarment from MHA as well as other Central Government Department's tender and other legal recourse thereof.

24. The Bidder is required to give confirmation of their acceptance of following clauses which will automatically be considered as part of the Contract concluded with the successful Bidder. Failure to do so may result in rejection of Bid submitted by the Bidder:-

- (i) **Option / Tolerance Clause:** " The purchaser reserves the right to increase /decrease the ordered quantity up to by 25% (Twenty Five percent) at any time, till final delivery date(or the extended delivery date of contract) by giving reasonable notice even though the quantity ordered initially has been supplied in full before the last date of delivery period(or the extended delivery period)."

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ANNEXURE –IV

SPECIAL CONDITIONS OF THE TENDER ENQUIRY**1. Delivery Period and terms of Delivery –****1.1 The Delivery Period for the stores – 60 days.**

Delivery period for supply of items would be 60 days from the date of contract for Indigenous seller and 60 days from the date of opening of irrevocable clean Letter of Credit (LC) for Foreign suppliers. Please note that Contract can be cancelled unilaterally by the Buyer in case items are not received within the contracted delivery period.

1.2 Terms of Delivery – CIP/FOR destination. The Seller will deliver the stores at consignees location i.e :-

Description of Store	Quantity	Consignee
Forensic Audio Examination Hardware & Software System	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.
Audio Enhancement & Authentication Hardware/Software	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.
Forensic Image & Video Enhancement And Analysis System	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.
Forensic Image & Video Authentication System	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.
Facial Recognition Software	06	One each at Central Forensic Laboratories at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Kolkata (v) Pune and (vi) Hyderabad.

- 2. Extension of Time for Delivery:** - As soon as it is apparent that delivery period stipulated in this contract cannot be adhered to and tenderer must forthwith send an application to **JS (PM) Procurement Wing, MHA** requesting for extension of delivery date with a copy thereof endorsed Indenter. This implies no commitment and is without prejudice to the purchaser's right. This is also without prejudice to the time being essence of the contract.

3. **Training after installation and commissioning** – The seller has to provide free of cost full on-site training (installation/demonstration/training) would be provided by company engineers expert to the user satisfaction. Complete training of operation & preventive maintenance of system installation and customization of software for at least 3 days at user site would be provided. The Seller provide appropriate brochures, technical literature, catalogues, tool kit, hard and soft copy of operation manual, software and other items where ever applicable from the manufacturer/principals (with signature and seal of the firm on brochures/literature) with equipment free of cost. The training schedule may be fixed with mutually agreeable date and time. The supplier also upgrade the software free of cost whenever such upgradation occurs.
4. **Pre Despatch Inspection (PDI):** There shall be no PDI in the subject tender process but bidder should ensure that stores are despatched along with Manufactures works test certificate conforming to specification.
5. **Inspection Methodology:** Joint Receipt Inspection of the stores shall be carried out by an inspecting authority / board so detailed by **The Director/ Coordinator of Central Forensic Laboratories** at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Hyderabad (v) Kolkata and (vi) Pune, he/ Indenter will also indicate the tentative date, time and place for such inspection.

JRI will consist of:-

- (a) Quantitative checking to verify that the quantities of the delivered goods correspond to the quantities defined in this contract as per the invoices.
- (b) Complete functional checking of the store as per specifications in the and as per procedure and tests laid down by **The Director/ Coordinator of Central Forensic Laboratories** at (i) Bhopal (ii) Chandigarh (iii) Guwahati (iv) Hyderabad (v) Kolkata and (vi) Pune.
- (c) If the tendered store is rejected during JRI as not confirming to Specifications, the same will be replaced if asked for.

Alternatively at purchaser's option, money will be refunded in foreign currency (for foreign vendors) positively within 30 days of issue of notice of such rejection. The consignee's right of rejection in this regard will be final and absolute.

6. PAYMENT TERMS:- FOR IMPORTED AND DOMESTIC GOODS:

- A(i)** 100% payment shall be paid on receipt of goods at destination, successful installation, commissioning, training and final acceptance of the goods by the consignee in terms of contract and submission of performance guarantee for 10% of the total contract value valid till warranty period.
- (ii)** Agency commission to Indian Agent(if any in case of Foreign Seller) : 100% payment of agency commission as quoted in price bid, shall be paid in Indian Rupees after successful installation, commissioning, training and final acceptance of the goods by the consignee in terms of contract.

(B). MODE OF PAYMENT

- i. Foreign seller** - The payment to the foreign supplier / contractor will be made through irrevocable Letter of Credit (LC) opened through State Bank of India. In case supplier desires Letter of Credit(LC) to be confirmed by designated foreign bank, such confirmation charges will be payable by him. The payment to foreign supplier will be made as per the payment terms at 6(i) above and on submission of the following documents by the seller to the paying authority along with the bill –
- (a) Supplier's original invoice giving full details of the goods including quantity, value and so on;
 - (b) Two copies of packing list identifying contents of each package.
 - (c) Certificate of country of origin of goods to be given by the seller or a recognised chamber of commerce or another agency designated by the local Govt. for this purpose;
 - (a) Certificate of Conformity & Acceptance Test at PDI, if any
 - (d) Manufacturer's test certificate and guarantee;
 - (b) Certificate of Insurance; Dangerous Cargo certificate, if any.
 - (e) Bill of lading/airway bill/rail receipt or any other dispatch document, issued by a Govt. agency or their authorised agency.
 - (f) Consignee Receipt Certificate as per Appendix-12 in original issued by the authorised representative of the consignee.
 - (g) Inspection certificate by the nominated inspection agency, is applicable as per the contract.
 - (h) Any other document (s) as and if required in terms of the contract.
- ii. Indigenous Sellers** - For indigenous suppliers all payments will be released electronically to the account of the Indigenous firm who will be required to provide Banker details along with IFSC code and account number along with their bids to facilitate e-payments. Documents will include:



- (a) Suppliers' invoice indicating, inter alia description and specification of goods, quantity, unit price, total value;
 - (b) Packing List
 - (c) Insurance certificate;
 - (d) Railway receipt/consignment note;
 - (e) Manufacture's guarantee certificate and in-house inspection certificate.
 - (f) Inspection certificate issued by purchaser's inspector and
 - (g) Certificate of Conformity & Acceptance Test at PDI, if any.
 - (h) **Consignee Receipt Certificate as per Appendix-12 in original issued by the authorised representative of the consignee.**
 - (i) Any other document (s) as and if required in terms of the contract.
7. **Spare Parts, Accessories & consumables:** Item quoted should be complete in all respect; any accessories required for instrument to operate/function should be quoted as part of the instrument and should be supplied along with instrument. It should not be included in optional.
8. **Period of Guarantee / Warranty:** **01 year** of each item from the date of successful installation/commissioning of equipment and training to the entire satisfaction of the Consignee. Performance Security Deposit will be returned to firm only after completion of warranty period and on certification from the user/consignee that there is no warranty claim against the firm.
9. **Annual Maintenance Contract (AMC) after warranty:-**
- The Seller would **provide** AMC for a period of **04** years which will commence after warranty period of **01 year** enabling en-user to enter into AMC. The charges for the AMC shall be quoted by the bidder for post warranty period. **The Rates quoted for AMC will have impact on the status of L-1 firm.** Successful tenderer **will also have to submit Separate 10% performance Gaurantee of order value for AMC contract if ordered by enduser in later stage.**
- a. Supplier must provide consumable and spare parts/accessories for 03 years use of equipment as per the Standard Practice of Manufacturer/firm.
 - b. Supplier shall undertake to enter in to Annual Maintenance Contract is at sole discretion of DFSS/end-user.

- c. Supplier shall certify that they have adequate servicing and spare parts facilities in India in respect of the equipment tendered for by them or they shall arrange to provide such facilities simultaneously with the supply of equipment. Complete address of service centre in India along with technical personnel managing service centre should also be submitted.
 - d. Supplier shall undertake that supplies of necessary maintenance equipment and spare parts will be made available for the life of the machine on a continuous basis at a price not in excess of the net FOR, price after allowing maximum discount and without taking into account any commission payable to the Indian agent, if any of the seller. If any such commission is payable, same shall be indicated and it shall be payable only in Indian currency.
 - e. The successful tender shall warranty that before going out of production of the spare parts he will give adequate notice to the purchaser so that the latter may order his requirement of spares in one lot if he so desires.
 - f. In case spare are also ordered with equipment, tenderer will undertake to offer spares for delivery along with the main equipment only not before.
 - g. Supplier must provide consumable and spare parts/accessories for five years use of equipment as per the Standard Practice of Manufacturer/firm.
 - h. The supplier should provide tool kit, hard and softcopies of operation manual, and other relevant literature, software and other items where ever applicable.
 - i. The supplier should be provided training-on site operational and application training for user scientists at least 5 days.
- 10. Custom Duty:** If it is intended to ask for custom duty or any other charges extra the same must be stated in price bid. In absence of such stipulation it will be presumed that prices are inclusive of all such charges and no claim for the same will be entertained. The contract is for supply, installation and commissioning, and trainings. Hence the supplier is fully responsible for and should make his own arrangements for import, transport, transit insurance till safe arrival of entire goods to the consignee's premises, clearance of goods through customs, etc. He shall do so in his own name and not in the name of the purchaser. **No custom duty exemption certificate will be issued unless covered by any customs notification.** The tenderer should also indicate correctly the rate of custom duty applicable for the goods in question and the corresponding Indian customs tariff number.
- 11.** However, if the goods have to be shipped from overseas, such shipment shall be made by Indian flag vessel or by vessels belonging to the conference lines in which India is a member country.



12. Tenderers will be fully responsible for proper installation, testing and making the equipment functional before final settlement of account.
13. User License:- The supply of item should be with the required permanent licences ensuring that the validity of the license is permanent and all such cost toward this end shall be deemed to have been included in the bid price and no additional amount shall be payable by DFSS , New Delhi. **The licence should be in favour of respective Central Forensic Science Laboratories (CFSLs) under DFSS and will be property of concerned CFSLs.**



OFFER FORM

Full name and address of the Tenderer in addition to post Box No., if any, should be quoted in all communications to this office

Contractor's Telegraphic Address / Telephone No. / FAX No. & E-mail Address

From: _____
TENDER NO. _____

Dear Sir,
I/We hereby offer to supply the stores/store i.e.

- i) Forensic Audio Examination Hardware And Software System
- (ii) Audio Enhancement And Authentication Hardware/Software
- (iii) Forensic Image & Video Enhancement And Analysis System
- (iv) Forensic Image & Video Authentication System
- (v) Facial Recognition Software

detailed in the schedule hereto or such portion thereof as you may specify in the acceptance of Tender at the price given in the said schedule and agree to hold this offer open till _____, I/We shall be bound by a communication of acceptance within the prescribed time.

2. I/We have understood all the instructions to tenderer in the Tender Enquiry and have thoroughly examined the specification drawing and/or pattern quoted in the schedule hereto and am/are fully aware of the nature of the stores required and my/our offer is to supply stores strictly in accordance with the requirements.

3. The following pages from page No..... to Page No.....have been added to and will form the part of this tender _____.

Yours faithfully

(SIGNATURE OF TENDERER)
ADDRESS _____
DATED _____

SIGNATURE OF WITNESS .
ADDRESS _____
DATED _____

APPENDIX-2**1. FORENSIC AUDIO EXAMINATION HARDWARE AND SOFTWARE SYSTEM****A. CAPTURE OF AUDIO**

- i. Facility of minimum 4 – Channels input or above to collect audio signals simultaneously from various devices.
- ii. Facility for minimum 4 – Channels output or above, line and speaker, headphone output.
- iii. Frequency response for both AC and DC mode – 20Hz – 50,000Hz.
- iv. Dynamic range should be greater than 90dB.
- v. Support the sampling rates 8,000 -50,000 Hz or better for analysis of higher frequency signals for research and case analysis purpose.
- vi. In built features for accurate voice signal capture such as use of low- latency ASIO drivers, high gain pre amplification and anti-alias filtering.
- vii. Facility of Software Interface card with Audio Stream Input and Output (ASIO) and Multi Media Extensions (MME).
- viii. Facility for segregation of Audio from different formats.

B. NOISE REDUCTION OF AUDIO

- i. Facility of Digital Interface card with AES/EBU or S/PDIF connectors and support various audio formats.
- ii. Ability to offers signal-to-noise performance typically superior to generic sound cards.
- iii. Facility for Signal Normalization.
- iv. Facility for AC coupling to removes low-frequency components.

C. AUDIO FEATURES EXTRACTION, ANALYSIS AND DISPLAY

- i. Facility for wave form, FFT, LPC Spectrograms/spectrums & power spectrum.
- ii. Facility for Pitch, formant extraction and Cepstrum analysis.
- iii. Facility for energy and power spectrum.
- iv. Support the Windows XP or better operating system.
- v. Statistical analysis and display of features.

2. AUDIO ENHANCEMENT AND AUTHENTICATION HARDWARE/SOFTWARE

- i. Capture Uncompressed/compressed audio data from a variety of sources.
- ii. Capability to support major audio formats.
- iii. Audio stabilization.
- iv. Facility for preprocessing and enhancement of Audio Signal using different filters such as adopting filtering, filter averaging, filter compression and equalization etc.
- v. Facility to determine authenticity of audio.
- vi. Facility to determine/search tempered and edits areas/zones in audio-recordings.
- vii. Facility to identify the source of recording (camera or recorders).

3. FORENSIC IMAGE & VIDEO ENHANCEMENT AND ANALYSIS SYSTEM

- i. Computerized system with preloaded software.
- ii. Capturing Uncompressed/Compressed audio-video data from a variety of sources including CCTV.
- iii. System should have editing features such as crop, flip, rotate, re-size, de-interlace
- iv. System should have capability to extract and compare the frames.
- v. Pre-processing of video signal and image clarification.
- vi. Video de-multiplexing and stabilization.
- vii. Process Digital (DVR) or Analog Video Evidence.
- viii. DVR security video –decode digital video (DVR) files from proprietary security systems into uncompressed video.
- ix. Enhance dark video and poor quality video security and surveillance video.
- x. De-interlace field recorded forensic video to avoid blurry stills printed from video frame averaging.
- xi. Facility for enhancing image/ video by Laplacian filtering, Gaussian, Bilateral, Wiener, De-blocking filters or other suitable filters for forensic applications.
- xii. Support for enhancement/Noise suppression (Signal SNR up to 4dB).
- xiii. Variable slow motion speed adjustment to compensate for time lapsed video.
- xiv. System should be compatible with digital and analog video, still image an should be scalable with different modules.
- xv. System should have facility to analyse with photogrammetric tools and measurement tools.
- xvi. Suitable hardware for to meet the above requirement.

4. FORENSIC IMAGE & VIDEO AUTHENTICATION SYSTEM

- i. Computerized system with preloaded software.
- ii. Capture Uncompressed/ compressed audio-video data from a variety of sources including CCTV.
- iii. Facility to authenticate still image and video recordings with meta data and hash value.
- iv. Facility to determine/search tampered and edits areas/zones in video and image.
- v. System should have editing features such as crop, flip, rotate, re-size, de-interlace.
- vi. System should have capability to extract, compare the frames and frame by frame analysis.
- vii. Process Digital (DVR) or Analog Video Evidence in different formats.
- viii. Facility for enhancing image/video by Laplacian filtering, Gaussian, Bilateral, Wiener, De-blocking filters or other suitable filters.
- ix. Suitable hardware for to meet the above requirement.

5. FACIAL RECOGNITION SOFTWARE

- i. Facial Capturing from different media & pre-processing.
- ii. Creation of photo like composites
- iii. Generation of unique alphanumeric code for every composite.
- iv. Three-tone hair colour, side to side hair flip.
- v. Data Generation of Facial markings: scars, moles, piercing, tattoos.
- vi. Facility for improvement of age progression.
- vii. Detachable hats and headwear facility.
- viii. Ability to export composite as JPEG file and in other image formats.
- ix. Side by side show / comparison capability.
- x. Improved zooming and positioning tools.
- xi. Runs on any standard desk or laptop computer.
- xii. Analyze the static Images.
- xiii. Full or partial face Identification.
- xiv. Capable to detect and register the numerous characteristic of each face.
- xv. Capable to store, retrieve and compare the facial features from the database and display matching score.



APPENDIX-3Tender Form (To be submitted Item Wise separately)NOTE THAT IF THE ANSWER SO FURNISHED ARE NOT CLEAR AND/OR EVASIVE THE TENDER
WILL BE LIABLE TO BE IGNORED

Sl. No.	Question	Answer By the Bidder	Ref Page No in the Bid Document in Support of the claim by the Bidder.
1.	Tender Enquiry No.		
2.	Whether the Tender is signed by the authorized person.(Authority letter to be enclosed)		
3.	Whether you have agreed for the Tender validity (180 days after opening of Tender) (Enclose Certificate)		
4.	Whether the stores offered fully conform to the technical particulars and specification/drawings specified in the schedules to tender. If not whether the details of deviations have been mentioned in the proforma for the statement of deviations		
5.	Brand of the stores offered		
6.	Name and address of Manufacturer		
7.	Place of Manufacture		
8.	Please conform whether the store(s) will be supplied with packing and marking clause stipulated in the tender enquiry		
9.	Gross weight of the consignment and net weight of each item		
10.	Please conform whether the store(s) will be supplied with packing and marking clause stipulated in the tender enquiry		

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11.	Whether the Required EMD (amount Rs 10,00,000/- validity etc.)/exemption documents have been provided before tender opening.		
12.	The Tenderer should have average annual turnover of Rs.3 crores during the period of last 3 years i.e. 2015-16, 2016-17 & 2017-18 to meet the obligation under contract. Tenderer should submit audited balance sheet for last 03 years and bank's report for their credit worthiness.	2015-16 2016-17 2017-18 Total Average -	
13.	Whether the Bidder Firm (manufacturer or principal of authorized representative) have negative net worth on the closing day of the last financial year.		
14.	Whether bid has been quoted from OEM /Principal directly?		
15.	If bid has not been quoted directly from OEM, then whether bid has been quoted from OEM's authorized agent?		
16.	If bid has been quoted from OEM's authorized agent, then whether authorization certificate from OEM has been enclosed with the bid as per format at Appendix 15 of tender enquiry?		
17.	Whether the offer/bid has been quoted from an intermediary agency other than OEM and his authorized agent?		
18.	Whether the Bidder /OEM have submitted separate bids for this TE.		
19.	Whether the Bidder has agreed to give the required performance security.		
20.	Whether you have agreed to other essential condition(s) especially incorporated in the tender enquiry like terms of payments, liquidated damages clause, Guaranty-warranty clause.		

21.	Whether you have Poor/unsatisfactory past performance.		
22.	Whether you have been debarred/blacklisted by any government authority.		
23.	Whether you have quoted for entire quantity as specified in the list of requirements in the quoted Annexure/		
24.	Whether you have signed Integrity Pact as Appendix 9 of TE.		
25.	Details of the Permanent Income Tax Account No. of foreign manufacturer and the Indian agent		
26.	Whether the latest Income Tax Clearance Certificate has been attached		
27.	What is the status of the manufacturing unit		
28.	Whether you have supplied and installed successfully at least 1 such equipment in the last 5 years before the date of opening of tender and functioning satisfactorily, without adverse report. Report from the institution to whom it has been supplied about satisfactory performance must be enclosed with technical bid.		
29.	Status : a) Are you registered with NSIC / Ministry of Home Affairs, New Delhi for the item quoted? If so, indicate whether there is any monetary limit on registration and also indicate validity of registration..		
	b) If you are a Small Scale Unit registered with NSIC under Single Point Registration Scheme for subject item, whether there is any monetary limit.		

	c) In case you are registered with NSIC under Single Point Registration Scheme for the item quoted, confirm whether you have attached an attested photocopy of the registration certificate indicating the items for which you are registered.		
30.	<p>If you are participating under Preference to Make-In India order 2017 then:</p> <p>a) Whether You have submitted appropriate documentary proof for a valid /Approved ongoing "make-In – India" agreement /Program</p> <p>b) Whether you(The Local Supplier/Bidder seeking the benefit under Purchase/Price Preference), have provided self certification that the item offered meets the minimum local content and provided details of the location(s) at which the local value addition is made.</p> <p>c) Whether your foreign " Make-in- India " associates meets all the criteria above without exemption. (Enclosed Documents)</p> <p>d) Whether you have been debarred by any procuring entity for violation of Make –in- India order</p> <p>e) Whether the Bidder (manufacturer or principal of authorized representative) furnished along with the bid a legally enforceable undertaking jointly executed by himself and such foreign manufacturer for satisfactory manufacture, Supply (and erection / commissioning and performance of 'the product' offered including all warranty obligations as per the general and special</p>		
31.	Name and full address of the Banker to the foreign manufacturer and the Indian agent.		



32.	<p>Business name and the constitution of the firm/Indian agent:-</p> <p>Is the firm is registered under the</p> <p>(a) Indian Company Act</p> <p>(b) Indian Partnership Act</p> <p>(c) any other act.</p> <p>If not please give the full name(s) and address(es) of the owner(s)</p>		
33.	<p>Whether the tendering firm is/are</p> <p>a) Manufacturer</p> <p>b) Manufacturer's authorized agent</p> <p>c) Holders in stock of the stores tendered for</p> <p>N.B.: If manufacturer's authorized agent please enclose with the tender the copy of manufacturer's authorization/agency agreement</p>		
34.	<p>Local Content</p> <p>If stores offered are manufactured in India, please state whether all the raw materials, components etc. used in their manufacture are also produced in India. If not, give details of materials components etc. that are imported and their breakup of the indigenous component in percentage (%) & Imported components in percentage (%) together with their value & proportion it bears to the total value of the store should also be given.</p>		
35.	<p>State whether raw materials are held in stock sufficient for the manufacture of the stores</p>		
36.	<p>Please indicate the stocks in hand at present time</p> <p>(i) Held against this enquiry</p> <p>(ii) held by M/s.....over which you have secured an option</p>		

37.	Do you agree to sole arbitration by Secretary, Ministry of Home Affairs or by other some other person appointed by him as provided in Clause 9.9.1 and 9.9.2 of Manual for procurement goods 2017,MOF (Your acceptance or non-acceptance of this clause will not influence the decision of the tender. It should, however, be noted that an omission to answer the above question will be deemed as an acceptance of the clause).		
38.	<p>For Partnership firm please state whether the firm is registered or not registered under Indian Partnership Act, 1932. Should the answer to this question by a Partnership firm be in the affirmative, please state further :-</p> <p>a) Whether by the Partnership agreement, authority to refer disputes concerning the business of the partnership to arbitration has been conferred on the partner who has signed the tender,</p> <p>b) If the answer to (a) above is in the negative whether there is any general power of attorney executed by all the partners of the firm authorizing the partner who has signed the tender to refer dispute concerning business of the partnership to the arbitration</p> <p>c) If the answer to either (a) or (b) above is in the affirmative please furnish a copy of either the partnership agreement or the general power of attorney as the case may be</p> <p>N.B.:</p> <p>(1) Please attach to the tender a copy of either document on which reliance is placed for authority of partners or the partner signing the tender to refer disputes to arbitration. The copy</p>		



	<p>should be attested by a Notary Public or its execution should be admitted by Affidavit on a properly stamped paper by all the partners.</p> <p>(2) Where authority to refer disputes to arbitration has not been given to the partner signing the tender the tenders must be signed by every partner of the firm.</p>		
39.	<p>Here state specifically;</p> <p>a) Whether the price tendered by you is to the best of your knowledge and belief, not more than the price usually charged by you for stores of same nature/class or description to any private purchaser either foreign or as well as Government Purchaser. If not state the reasons thereof. If any, also indicate the margin of difference.</p>		
	<p>b) In respect of indigenous items for which there is a controlled price fixed by law, the price quoted shall not be higher than the controlled price and if the price quoted exceeds the controlled price the reasons thereof should be stated.</p>		
40.	<p>Are you :-</p> <p>a) Holding valid Industrial License(s) Registration Certificate under the Industrial Development and Regulation Act, 1981. If so, please give particulars of Industrial License Registration Certificate.</p>		
	<p>b) Exempted from the licensing provision of the Act, for the manufacture of item quoted against this tender. If so, please quote relevant orders and explain your position;</p>		

	c) Whether you possess the requisite license for manufacture of the stores and/ or for the procurement of raw materials belonging to any controlled category required for the manufacture of the store? In the absence of any reply it would be assumed that no licence is required for the purpose of raw materials and/or that you possess the required licence.		
41.	In case of foreign firm quoting directly please indicate:-		
	a) The name of the Indian Agent(s)/Associates(s) for after sale-service in India		
	b) The quantum of the commission payable to the Indian agent along with copy of the agency agreement.		
42.	What is the precise relationship between the foreign manufacturer/principal and the Indian Agent/Associates;		
	a) The mutual interest which the manufacturer/principal and the Indian Agent(s)/Associate(s) have in the business of the each other.		
	b) Any payment which the Indian Agent(s)/Associate(s) will receive from the foreign manufacturer/principal abroad whether as a commission for the contract or as a general retainer fee;		
	c) Indian Agent's Permanent Income Tax Account No.		
	d) The foreign principal's/manufacture's Permanent Income Tax Account No.		

	e) Whether certificate has been furnished that the net prices are exclusive of commission/profit etc. to be paid to the principal/manufacturer in foreign currency and the amount of the agency commission which the Indian Agent(s)/Associate(s) are entitled in terms of the agreement with the foreign principal has been indicated separately;		
	f) Whether foreign manufacturer's/principal's proforma invoice (indicating, inter-alia, the remuneration/commission/discount etc. to be allowed in a particular transactions to the Indian Agent(s)/Associate(s) has been enclosed		
43.	State whether business dealings with you have been banned by Ministries/Department of Supply/Ministry of Home Affairs		
44.	Please confirm that you have read all the instructions carefully and have complied with the instructions accordingly.		
45.	Please confirm whether you have Agreed with the Option Clause/ Tolerance Clause		
46.	Whether you unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.		

Signature of the Tenderer: _____

- (1) Full name and Address of the person signing (in block letters)
- (2) Whether signing as Proprietor/ Constituted Attorney/Duly authorized by the company
- (3) Signature of witness:
- (4) Full name and address of the Witness (in block letters)



APPENDIX -4QUESTIONNAIRE

(Please Mark in appropriate Box and fill the answer correctly. Tenders leaving the box unmarked and questionnaire unanswered shall be rejected)

1.	Name and Address of contractor		
2.	Whether Registered/Enlisted with NSIC for subject stores along with Foreign Manufacturer	YES	No
	a) If Yes the % of agency commission (Max & Min.) (Please enclose a copy of Regn./Enlistment Certificate)	MAX	MIN
	b) Validity date of Regn./Enlistment Certificate		
3.	Whether past supplier of the subject stores to Ministry of Home Affairs or any Government Organisation/Undertaking during the last three year (If yes, submit the performance statement Item wise in the enclosed proforma)	YES	NO
4.	Term of Delivery:- Whether you agree with the terms and conditions of delivery i.e. CIP /FOR destination at Consignees location	YES	No
5.	a) Whether Custom Duty Extra		
	b) If yes, Indicate corresponding Indian customs tariff No		
6.	a) Whether Excise Duty Extra in respect of the Indigenous stores/locally manufactured stores		
	b) If yes indicate in price bid.		

7.	a) Whether GST/Sales Tax etc. Extra in respect of locally Manufactured stores		
	b) If yes indicate in price bid		
8.	Discount offered, if any		
9.	Delivery period proposed and Monthly rate of supply		
10.	a) Whether stores fully conforms to the Tender Schedule Specification.	YES	No
	b) If no indicate the details of deviation on separate Sheet		
11.	Acceptance to conditions of contract as per GFR 2017 and Manual for procurement of Goods 2017 published by Ministry of Finance.	YES	No

Signature of Tenderer _____

Name in Block Letters _____

Capacity in which tender signed _____

Full address _____



APPENDIX -5

COMPLIANCE STATEMENT FOR SPECIFICATION OF: (To Be submitted item wise separately)

- i) Forensic Audio Examination Hardware And Software System
- (ii) Audio Enhancement And Authentication Hardware/Software
- (iii) Forensic Image & Video Enhancement And Analysis System
- (iv) Forensic Image & Video Authentication System
- (v) Facial Recognition Software


1. Name of Item: _____
2. Brand of Item/Country of origin : _____
3. Make & Model: _____

Tenderer are requested to give Compliance of each Specification whether equipment being offered by them is complying with Specification or otherwise.

QRs compliance for _____

Para of Tender enquiry specifications	Specification of item offered	Compliance to RFP/Tender specification whether Yes or no	Confirmation of the specification in page/para of the brochure / technical literature (wherever such brochure is required to confirm the specifications)	In case of non-compliance, deviation from RFP to be specified in unambiguous terms
1	2	3	4	5

Signature of the Bidder



APPENDIX-6

PERFORMANCE STATEMENT(For Each Item Quoted) FOR LAST FIVE YEARS AS PER CLAUSE 05 OF ANNEXURE - II

Serial.No.	Name of Firm	Contract No.	Description of Stores	Quantity on order	Value	Original D.P.	Qty. supplied within original D.P.	Final/ Ext. D.P.	Last supply position	Reasons for Delay in supplies (if any)

- i) Manufacturer /Supplier should give proof of documents to establish that similar equipment functioning satisfactorily at the supplied locations, at least for last 05 years.
- ii) Tenderer should submit Balance Sheet for last 03 years.
- iii) Copy of supply order be attached.

Signature of tenderer
Date
Name of tenderer

***Note* - To be given separately for each item quoted**



APPENDIX-7

BANK GUARANTEE PROFORMA FOR FURNISHING EMD

To
JS(PM)
Ministry of Home Affairs
Jaisalmer House
Man Singh Road
New Delhi – 110 011.

Whereas..... (hereinafter called the "tenderer") has submitted their offer dated..... for the supply of.....(hereinafter called the "tender") against the purchaser's tender enquiry No..... KNOW ALL MEN by these presents that WE.....of.....having our registered office at.....are bound unto.....(hereinafter called the "Purchaser) in the sum offor which payment will and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this.....day of.....20....

THE CONDITIONS OF THIS OBLIGATION ARE:

- (1) If the tenderer withdraws or amends, impairs or derogates from the tender in any respect within the period of validity of this tender.
- (2) If the tenderer having been notified of the acceptance of his tender by the Purchaser during the period of its validity:-
 - a) If the tenderer fails to furnish the Performance Security for the due performance of the contract.
 - b) Fails or refuses to accept/ execute the contract.

We undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both the two conditions, specifying the occurred condition or conditions.

This guarantee will be valid for 45 days beyond the period of offer validity and any demand in respect thereof should reach the Bank not later than the above date.

GLOBAL TENDER ENQUIRY NO. D/21013/3281/07.12.2018/P-1

Dated: 10.01.2019

When communication is received from or on behalf of JS(PM), Ministry of Home Affairs, Jaisalmer House, 26 Man Singh Road, New Delhi-110011 to invoke this Bank Guarantee, the amount will be remitted to in favour of US (Cash), Ministry of Home Affairs, New Delhi.

.....
(Signature of the authorized officer of the Bank)

.....
Name and designation of the officer
Seal, name & address of the Bank and address of the Branch

Handwritten mark

APPENDIX-8GUARANTEE/WARRANTY

- i) The contractor/seller hereby declares that the goods, stores articles sold/supplied to the purchaser under this contract shall be of the best quality and workmanship and new in all respects and shall be strictly in accordance with the specification and particulars contained/mentioned in contract.
- ii) The contractor/seller hereby guarantees that the said goods/stores/articles would continue to conform to the description and quality aforesaid for a period of **01 year**, from the date of delivery of the said goods/stores/articles to the purchaser and that notwithstanding the fact that the Purchaser (Inspector) may have inspected and/or approved the said goods/stores/articles, if during the aforesaid period of **01 year** the said goods/stores/articles be discovered not to conform to the description and quality aforesaid or not giving satisfactory performance or have deteriorated and the decision of the purchaser in that behalf shall be final and binding on the contractor/seller.
- iii) The purchaser shall be entitled to call upon the contractor/seller to rectify the goods/stores/articles or such portion thereof as is found to be defective by the purchaser within a reasonable period, or such specified period as maybe allowed by the purchaser in his discretion on an application made thereof by the contractor/seller, and in such an event, the above mentioned warranty period shall apply to the goods/stores/articles rectified from the date of rectification thereof, otherwise the contractor/seller shall pay to the purchaser such compensation as may arise by reason of the breach of the warranty herein contained.
- iv) If within the period of warranty, the goods are reported by the Buyer to have failed to perform as per the specifications, the Seller shall either replace or rectify the same free of charge, within a maximum period of **07 days** of notification of such defect received by the Seller, provided that the goods are used and maintained by the Buyer as per instructions contained in the Operating Manual. Warranty of the equipment would be extended by such duration of downtime. Record of the down time would be maintained by the user in the logbook. Spares required for warranty repairs shall be provided free of cost by the Seller. The Seller also undertakes to diagnose, test, adjust, calibrate and repair/replace the goods/equipment arising due to accidents by neglect or misuse by the operator or damage due to transportation of the goods during the warranty period, at the cost mutually agreed to between the Buyer and the Seller.
- v) Warranty to the effect that before going out of production for the spare parts seller will give adequate advance notice to the purchaser of the equipment so that the latter may undertake the balance of the lifetime requirements.
- vi) Warranty to the effect that seller will make available the blue prints of drawings of the spares if and when required in connection with the main equipment.



- vii) Guarantee that they will supply the spare parts, if and when required on agreed basis for an agreed price. The agreed basis could be and including but without limitation an agreed discount on the catalogue price or an agreed percentage of profit on landed cost.

Signature of tenderer

Date

Name of tenderer



APPENDIX-9**Integrity Pact**

(To be given on letter head of the Supplier/OEM as the case may be duly signed by the authority having legal power of attorney to bind the firm)

This Integrity Pact (hereinafter called the IP) is a fidelity agreement between the Supplier (which include all their employees, agents, consultants and also their OEM, if any), who are registered/seeks registration or awarded/seeks Contracts of MHA which include all its employees/officials/officers working as Public Authority) on the other.

2. Under this IP, It has been agreed, accepted and undertaken to use, practice and observe all the best, clean, ethical, honest and legal means & behaviour maintaining complete transparency and fairness in all activities concerning Registration, Green Channel, Bidding, Contracting/ Rate Contracting and performance thereto. Neither the Supplier nor the Public Authority which include indenters, Purchase & inspection officials of MHA shall demand or pay or accept any illicit gratification/bribe or hospitality or consideration/favour of any kind whatsoever and shall not use any corrupt practices including fraud, misrepresentation, misleading or forged/false documents, concealing/suppressing facts, undue pressures or influences from anyone (written or verbal/telephonic), bribery, rigging, cartelization, collusion, which are not limited to, but also include the following:-

- a) Collusive bidding: Collusive bidding can take form of an agreement among firms to divide the market, set prices, or limit production. It can involve " wage fixing, kickbacks, or misrepresenting the independence of the relationship between the colluding parties". In legal terms, all acts affected by collusion are considered void.
 - b) Bid rotation: In bid-rotation scheme, conspiring firms continue to bid, but they agree to take turns being the winning (i.e. lowest qualifying) bidder. The way in which bid-rotation agreements are implemented can vary.
 - c) Cover bidding: Cover (also called complementary, courtesy, token, or symbolic) bidding occurs when individuals or firms agree to submit bids that involve at least one of the following: (1) a competitor agrees to submit a bid that is higher than the bid of the designated winner, (2) a competitor submits a bid that is known to be too high to be accepted, or (3) a competitor submits a bid that contains special terms that are known to be unacceptable to the purchaser.
 - d) Bid suppression: Bid-suppression schemes involve agreements among competitors in which one or more companies agree to refrain from bidding or to withdraw a previously submitted bid so that the designated winner's bid will be accepted.
 - e) Market allocation: Competitors carve up the market and agree not to compete for certain customers or in certain geographic areas. Competing firms may, for example, allocate specific customers or types of customers to different firms, so that competitors will not bid (or will submit only a cover bid) on contracts offered by a certain class of potential customers which are allocated to a specific firm etc.
3. The party hereby agrees that he will not indulge in any such activity and will inform MHA if any such activity is on. The party further agrees that he will not give bribe, speed money & gifts to

any public official of MHA and will not commit any offence in contravention of relevant IPC/PC Act or any Indian law in force.

4. The party hereby agrees that while canvassing order, they will not provide any inducement to the indenter, whether directly or indirectly including cash & non cash, both pre, during & post procurement action and inform the MHA if any such event is unfolding for which MHA, on assessment of the issue, will refer the matter to the CBI, CVC and the concerned administrative authority.

5. In case of failure or default in terms of this IP, the Public Authority will be subjected to actions prescribed under CCS/CCA conduct Rules including penal actions and prosecution, while the Supplier will bear any or a combination of following penalties:

- a) Cancellation of Contract/Rate Contracts (RCs)
- b) Cancellation of Registration
- c) Cancellation of Green Channel
- d) Forfeiture of all securities and performance Bank Guarantees
- e) Refusal to grant Registration for further period of 3 years.
- f) Suspension and/or banning the business dealings for period upto 3 years.
- g) Any other administrative or penal actions as deemed fit.
- h) Action under IPC/PC Act and other relevant laws of the country.

6. It has been further agreed that the actions as aforesaid except that at 5(h) above will not require any criminal conviction from any court of law or arbitration but will be based on 'No-contest' basis, upon satisfaction of the Joint Secretary, PM Division Jaisalmer House, 26, Man Singh Road, , New Delhi-110011, who will be the competent authority to finally decide the matter on strength of such materials/evidence of default/breach of the terms under this IP.

7. It has been also agreed prescribing that within 30 days of such orders passed by Joint Secretary ,PM Division, the aggrieved party shall have the right to appeal to next higher competent authority and till the time a decision is taken on such appeal, the decision Joint Secretary ,PM Division would be in-force unless otherwise specifically ordered by the next higher competent authority.

8. Agreed, accepted and signed on behalf of Supplier on this day and year mentioned below and handed over to the concerned office of MHA forming integral part of all the affairs & transactions with and in relation to MHA.

Place:

Date:

Signature on behalf of Supplier firm
Name and designation/capacity of signatory
Full address of the Supplier Firm
Seal & Stamp of the Supplier firm

To,

The Joint Secretary, PM Division Jaisalmer House, 26, Man Singh Road, New Delhi-110011.

APPENDIX-11

TE No.

Dated the Month Year

PROFORMA FOR STATEMENT OF DEVIATIONS
(To be given separately for each item quoted)

The following are the particulars of deviations from the requirements of the instructions to bidders as contained in the General conditions of Contract and the T/E specifications and terms and conditions:-

I. STATEMENT OF DEVIATIONS FROM THE GENERAL CONDITIONS OF CONTRACT AND THE TENDER ENQUIRY TERMS AND CONDITIONS:-

<u>CLAUSE</u>	<u>DEVIATION</u>	<u>REMARKS</u>
---------------	------------------	----------------

II. STATEMENT OF DEVIATIONS FROM THE TENDER ENQUIRY SPECIFICATIONS:-

<u>SL.NO. OF SPECIFICATION</u>	<u>DEVIATION</u>	<u>REMARKS</u>
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SIGNATURE AND SEAL OF THE MANUFACTURER/TENDERER

NOTE : Where there is no deviation the statement should be returned duly signed with an endorsement indicating "No Deviations"



APPENDIX-12

TE No.

Dated the Month Year

Final Acceptance Certificate by the Consignee

To,

M/s.....

Subject: Certificate of commissioning or equipment / plant and training.

This is to certify that the equipment(s)/plant(s) as detailed below has/have been received in good conditions along with all the standard and special accessories and a set of spares (subject to remarks in Para No.02) in accordance with the contract/technical specifications. The same has been installed and commissioned. The firm has also imparted training programme as per terms and conditions of contract at the best satisfaction of the user.

- (a) Contract No.....Dated.....
- (b) Description of the equipment(s)/Plant:.....
- (c) Equipment(s)/Plant(s) Nos.....
- (d) Quantity:.....
- (e) Bill of Loading / Air Way/Railway Receipt/Goods Consignment Note No.....
- (f) Name of Vessel/Transporters:.....
- (g) Name of Consignee:.....
- (h) Date of Commissioning and proving test:.....
- (i) Details of Accessories / spares not yet supplied and recoveries to be made on that account.
- (j) The proving test has been done to our entire satisfaction and operators have been trained to operate the equipment(s) / plant(s).
- (k) Whether the receipt of store was within the stipulated time of delivery.
- (l) If delivery was not given within the stipulated time, was delivery period extended from the competent authority.....

Signature of Consignee



PROFORMA FOR EQUIPMENT AND QUALITY CONTROL OF THE MANUFACTURING FIRM

***Note* - To be given separately for each item quoted**

Tender No.....Date of Opening.....

Name of the Tenderer.....

[Note: All details should relate to the manufacturer for items tendered for]

Sl.No.	Particular	
1.	Name & Full address of the manufacturer	
2.	Description of Store	
3.	i) Telephone No. ii) Fax No.	
4.	Telegraphic Address	
5.	Location of the manufacturing factory	
6.	Details of the Industrial License, wherever required as per statutory regulations	

7.	Details of important plant & machinery functioning in each department (monograph & description pamphlets be supplied, if available)	
8.	Details of the process of manufacture in the factory	
9.	Details of stock of raw materials held	
10.	Production capacity of item(s) quoted for, with the existing plant & machinery i) Normal ii) Maximum.	
11.	Details of the arrangement for quality control of products such as laboratory, testing equipments etc.	
12.	Details of the staff :- i) Details of the technical supervisory staff in charge of production & quality control ii) Skilled labour employed. iii) Unskilled labour employed iv) Maximum number of worker (skilled and unskilled) employed on any day during the 18 months preceding the date of Bid	
13.	Whether Goods are tested to any standard specification. If no copies or original test certificates should be submitted in triplicate	

.....

SIGNATURE AND SEAL OF THE MANUFACTURER



APPENDIX-14

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date:

To,

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____

Name of Tender / Work: -

Dear Sir,

1. I/ We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely: _____ as per your advertisement, given in the above mentioned website(s).
2. I/ We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), etc .,), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/ organisation too have also been taken into consideration, while submitting this acceptance letter.
4. I/ We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.
5. I/ We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.
6. I/ We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours faithfully,

(Signature of the Bidder, with Official Seal)



MANUFACTURER'S/PRINCIPAL'S AUTHORISATION FORM
(To be given separately for each item quoted)

To
Joint Secretary (PM)
Ministry of Home Affairs
Jaisalmer House
Man Singh Road
New Delhi – 110 011.

Sir,

Tender: _____

We, _____ who are established and reputable
manufacturers of _____, having factory at
_____ and

_____ hereby authorize M/s
_____ (name and address of agent) to bid, negotiate and
conclude the contract with you against Tender No _____ for the above
goods manufactured by authorized us. No company or firm or individual other than M/s
_____ are authorised to bid, negotiate and conclude the contract in
regard to this business against this specific tender.

We hereby extend our full guarantee and warranty as per the conditions of tender for the goods
offered for supply against this tender by the above firm.

The authorisation is valid up to _____

Yours faithfully,

(Name)

For and on behalf of M/s
(Name of manufacturers)/Principal.



APPENDIX-10

(II) PRICE BID FORMAT ITEM WISE FOR PURCHASE OF FOLLOWING STORE FOR 06 CFSL, ie BHOPAL, CHANDIGARH, GUWAHATI, HYDERABAD, KOLKATA, AND PUNE UNDER DFSS, NEW DELHI. (TO BE UPLOADED IN SECOND/PRICE BID COVER OF E-TENDER IN PDF FORMAT ONLY) WITH AMC

Item description	Qty/ Unit	Quote Current INR/Ot her Current	Total Amount (Basic price*Qty) in selected currency (based on column No 2*3)	Customs duty amount (in INR)	GST amount (in INR)	Freight Insurance amount IF ANY (in INR)	Agency commission amount (if any) (in INR)	Custom clearance charges (if any) (in INR)	Other taxes & duties amount apart from column No 8 to 9 (if any) (in INR)	Total amount of levies (based on column No 5+6+7+8+9+10)	Total Price (Based on column No 11+2+4)	2nd year AMC Cost (in INR)	GST for 2nd year AMC Cost (in INR)	3rd year AMC Cost (in INR)	GST for 3rd year AMC Cost (in INR)	4th year AMC Cost (in INR)	GST for 4th year AMC Cost (in INR)	5th year AMC Cost (in INR)	GST for 5th year AMC Cost (in INR)	Total cost of AMC in INR based on Column No.(13+14+15+16+17+18+19+20)*2	Grand total for computation of L-1 status) based on Column No. 12+21	
(i) Forensic Audio Examination Hardware & Software System	06 No										To be calculated by purchaser at the time of opening of Price bid.											To be calculated by purchaser at the time of opening of price bid

2

Item description	Qty/ Unit	Quote d Current INR/Other Currency	Total Amount (Basic price*Qty) in selected currency (based on column No 2*3)	Customs duty amount (in INR)	GST amount (in INR)	Freight Insurance amount IF ANY (in INR)	Agency commission amount (if any) (in INR)	Customs clearance charges (if any) (in INR)	Other taxes & duties amount apart from column No 8 to 9 (if any) (in INR)	Total amount of levies (based on column No 5+6+7+8+9+10)	Total Price (Based on column 11*2+4)	2nd year AMC Cost (in INR)	GST for 2nd year AMC Cost (in INR)	3rd year AMC Cost (in INR)	GST for 3rd year AMC Cost (in INR)	4th year AMC Cost (in INR)	GST for 4th year AMC Cost (in INR)	5th year AMC Cost (in INR)	GST for 5th year AMC Cost (in INR)	Total cost of AMC in INR based on Column No.(13+14+15+16+17+18+19+20)*2	Grand total for computation of L-1 status) based on Column No. 12+21
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
(ii) Audio Enhance ment & Authentic ation Hardware /Softwar e.	06 No										To be calculate d by purchaser at the time of opening of Price bid.										To be calculat ed by purcha ser at the time of openin g of price bid

2

Item description	Qty/ Unit	Quote Current INR/Other Currency	Total Amount (Basic price*Qty) in selected currency (based on column No 2*3)	Customs duty amount (in INR)	GST amount (in INR)	Freight Insurance amount (if ANY) (in INR)	Agency commission amount (if any) (in INR)	Customs clearance charges (if any) (in INR)	Other taxes & duties amount apart from column No 8 to 9 (if any) (in INR)	Total amount of levies (based on column No 5+6+7+8+9+10)	Total Price (Based on column No 11+2+4)	2nd year AMC Cost (in INR)	GST for 2nd year (in INR)	3rd year AMC Cost (in INR)	GST for 3rd year (in INR)	4th year AMC Cost (in INR)	GST for 4th year (in INR)	5th year AMC Cost (in INR)	GST for 5th year (in INR)	Total cost in INR based on Column No.(13+14+15+16+17+18+19+20)*2	Grand total for computation of L-1 status) based on Column No. 12+21
(iii) Forensic Image & Video Enhancement And Analysis System											To be calculated by purchaser at the time of opening of Price bid.										To be calculated by purchaser at the time of opening of price
(iv) Forensic Image & Video Authentication System											To be calculated by purchaser at the time of opening of price bid.										To be calculated by purchaser at the time of opening of price

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Item description	Qty/ Unit	Quote Currency in INR/Other Currency	Total Amount (Basic price*Qty) in selected currency (based on column No 2*3)	Customs duty amount (in INR)	GST amount (in INR)	Freight Insurance amount IF ANY (in INR)	Agency commission amount (if any) (in INR)	Customs clearance charges (if any) (in INR)	Other taxes & duties amount apart from column No 8 to 9 (if any) (in INR)	Total amount of levies (based on column No 5+6+7+8+9+10)	Total Price (Based on column No 11*2+4)	1 st year AMC Cost (in INR)	2 nd year AMC Cost (in INR)	3 rd year AMC Cost (in INR)	4 th year AMC Cost (in INR)	5 th year AMC Cost (in INR)	GST for 5 th year AMC Cost (in INR)	Total cost of AMC in INR based on Column No.(13+14+15+16+17+18+19+20)*2	Grand total for computation of L-1 status) based on Column No. 12+21		
1 (V) Facial Recognition Software	2		4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22

NOTE:

1. In case of discrepancy between unit price and total price, the Unit price shall prevail
2. All software updates should be provided free of cost during AMC period.
3. Rates of AMC should be quoted in INR only.
4. Where amount is not applicable zero should be quoted in BOQ
5. The L-1 bidder will be decided item wise.

(iii) PRICE BID FORMAT FOR ACCESSORIES/SPARE/CONSUMABLE (TO BE UPLOADED IN SECOND/PRICE BID COVER OF E-TENDER IN PDF FORMAT ONLY)

(a) RATES OF ACCESSORIES/SPARE/CONSUMABLE SUGGESTED BY VENDOR FOR (Forensic Audio Examination Hardware & Software System) :

SI No	Description	Cost (Per Unit)

(b) RATES OF ACCESSORIES/SPARE/CONSUMABLE SUGGESTED BY VENDOR FOR (Audio Enhancement & Authentication Hardware/Software)

SI No	Description	Cost (Per Unit)

(c) RATES OF ACCESSORIES/SPARE/CONSUMABLE SUGGESTED BY VENDOR FOR : (Forensic Image & Video Enhancement And Analysis System)

SI No	Description	Cost (Per Unit)

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(d) RATES OF ACCESSORIES/SPARE/CONSUMABLE SUGGESTED BY VENDOR FOR : (Forensic Image & Video Authentication System)

Sl No	Description	Cost (Per Unit)

(e) RATES OF ACCESSORIES/SPARE/CONSUMABLE SUGGESTED BY VENDOR FOR : (Facial Recognition Software)

Sl No	Description	Cost (Per Unit)

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